

2nd October 2023

Topic: BCM-Test results

Summary:

We are pleased to inform you that Group Resilience Management of RBI performed its yearly mandatory Business Continuity Test on 28th September 2023 successfully.

Impact

No impact on business.

Action Required

For your information only.

Full details:

We are pleased to inform you that Group Resilience Management of RBI performed its yearly mandatory Business Continuity Test on 28th September 2023 successfully.

The scenario tested was the unavailability of primary site of RBI at 1030 Vienna.

Within the test, up to 33 as BCM-relevant defined divisions of RBI have participated, to test the execution of 205 BCM-relevant business process. The aim of that test was, to evaluate if those processes can be executed at the backup location. In addition, alternative IT-equipment was handed over to colleagues involved in testing activities, to also simulate a higher count of loss of personal IT-equipment and to ensure the availability of necessary IT-infrastructure and software.

The test itself was executed between 07:00 a.m. and 05:00 p.m. and up to 85 colleagues had been involved in testing activities.

As the productive environment was used for the test, full scope of data was available, productive processing of transactions as enabled, and no rollbacks or simulations had to be performed.