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**Information on the organizational and technical requirements for
participation in the virtual General Meeting of Shareholders of Raiffeisen
Bank International AG on 20 October 2020**

**I. Conducting a virtual General Meeting without physical presence of
shareholders**

The Management Board of Raiffeisen Bank International AG has, after careful consideration, decided in view of the COVID-19 pandemic to conduct this year's General Meeting as a virtual meeting for the protection of shareholders and other participants. The Annual General Meeting of Raiffeisen Bank International AG will therefore be conducted, on the basis of sec. 1 of the Federal Act concerning special measures in company law due to COVID-19 (COVID-19 Company Law Act (*Gesellschaftsrechtliches COVID-19-Gesetz*), Federal Law Gazette I No. 16/2020 in its applicable version) and the Ministry of Justice Regulation on the more detailed provisions for the conducting of meetings under company law without the physical presence of the participants and on passing resolutions in alternative ways (COVID-19 Company Law Ordinance (*Gesellschaftsrechtliche COVID-19-Verordnung*), Federal Law Gazette II No. 140/2020), in the form of a **virtual meeting** using a real-time, one-way acoustic and optical connection in accordance with sec. 3 para. 1 of the COVID-19 Company Law Ordinance **without the physical presence of shareholders**. The General Meeting will take place in the physical presence of the Chairman of the Supervisory Board, the Chief Executive Officer and other members of the Management Board, the certified notary and the four special proxy representatives appointed by the Company at Am Stadtpark 9, 1030 Vienna.

II. Shareholder participation through the AGM portal

The Company's **AGM portal** is available to shareholders for the exercise of voting rights and other shareholders' rights as from the **record date (10 October 2020 at 24:00 (CEST))** and can be accessed on the Company's website¹ at www.rbinternational.com/en/investors/events-overview/annual-general-meetings/annual-general-meeting-2020.

The AGM portal is available to all shareholders whose deposit certificates have been received by the Company on a timely basis (see section 3. of the convocation notice). Submission of the deposit certificate constitutes registration for the Annual General Meeting

¹ All references to the Company's website that follow refer to www.rbinternational.com/en/investors/events-overview/annual-general-meetings/annual-general-meeting-2020

TRANSLATION FROM GERMAN ORIGINAL; ONLY THE GERMAN ORIGINAL IS BINDING AND VALID

at the same time. Registered shareholders are therefore specified as those shareholders whose deposit certificates have been received by the Company on a timely basis.

The AGM portal enables registered shareholders to:

- Participate in the General Meeting through a real-time acoustic and optical connection
- Exercise their voting rights
- Submit a motion for a resolution
- Raise an objection
- Exercise the right to information
- Authorize a representative or a special proxy representative

The General Meeting will be held in German. We offer simultaneous translation from German into English.

i. Requesting access details for the AGM portal

In order to participate in the General Meeting through the AGM portal, shareholders require access details (voting card number and access password). The **access details** can be requested as from the record date of **10 October 2020** at 24:00 (CEST) as follows:

1. Using an **electronic form** which can be found on the Company's website and which can be submitted to the Company using the "**Send**" button following completion of the form;
2. By **e-mail to zugangsdaten.rbi@anmeldestelle.at** with the completed form attached to the e-mail (the PDF form can be downloaded from the website); or
3. By **telephone on +43 (0) 1 3750 215-17** daily between 08:00 and 18:00 (CEST).

On requesting access details, the shareholder expressly states that following receipt of the access details only the registered shareholder and/or the authorized representative will have access to the AGM portal.

It is, however, a prerequisite for sending the access details to the shareholder for registration on the AGM portal that the deposit certificate also be submitted on a timely basis (see section C. of the convocation notice). Following receipt of the deposit certificate, the access details for the AGM portal will be sent by e-mail to the e-mail address provided by the shareholder.

In each instance, it is requested that shareholders or the respective credit institutions maintaining their securities accounts submit the deposit certificate as early as possible.

TRANSLATION FROM GERMAN ORIGINAL; ONLY THE GERMAN ORIGINAL IS BINDING AND VALID

Deposit certificates may be submitted as from the record date (10 October 2020 at 24:00 (CEST)).

In addition to the access details for participation in the virtual General Meeting, usage of the AGM portal and the exercise of shareholders' rights, shareholders need an Internet connection and an Internet-enabled device. In order to enable optimal visual and audio transmission of the General Meeting, a stable Internet connection with an adequate transmission speed is recommended.

ii. Participation and exercise of voting rights in the General Meeting

Shareholders who have registered may participate in the General Meeting by means of a real-time acoustic and optical connection and exercise their voting rights.

For voting, a "**Vote**" button is provided in the AGM portal.

iii. Submission of motions for resolutions

Each shareholder is entitled in the General Meeting to submit motions on any agenda item (sec. 119 Stock Corporation Act (*Aktiengesetz*)).

The "**Submit motion**" button in the AGM portal is provided for this purpose.

iv. Shareholders' right to questions and information

For the virtual meeting, the shareholders' right to information pursuant to sec. 118 Stock Corporation Act may **only be exercised electronically** by shareholders **before and during the General Meeting**. Please note that the **special proxy representatives cannot be authorized to exercise the right to information**.

Each shareholder can exercise their right to information during the General Meeting through the AGM portal. The "**Submit question**" button in the AGM portal is provided for this purpose.

Moreover, shareholders are also invited to directly submit questions to the Company prior to the General Meeting by e-mail to fragen.rbi@anmeldestelle.at.

In order to identify shareholders, at the same time as questions are submitted information must be provided on full name, date of birth or commercial register number (only for legal entities), the securities account number and the name of the credit institution maintaining the securities account along with a copy of the signature (or identification by other means).

TRANSLATION FROM GERMAN ORIGINAL; ONLY THE GERMAN ORIGINAL IS BINDING AND VALID

Shareholders may use the question form available on the Company's website, which contains the aforementioned information on identity. Each shareholder is requested to submit the questions to the Company on a timely basis, so that these are received by the Company on the second (2nd) working day prior to the General Meeting (which is 16 October 2020) at the latest. This facilitates detailed preparation on the part of the Management Board and a swift response to the shareholder's questions in the General Meeting.

The Company reserves the right to not respond to questions which are not assignable to a shareholder.

v. Statements of objection for the record

Shareholders who have exercised their voting rights may state objections through the AGM portal to resolutions passed by the General Meeting by electronic means up until the end of the General Meeting, for recording in the notary's minutes.

The "**File objection**" button in the AGM portal is provided for this purpose.

III. Granting authorization to special proxy representatives pursuant to sec. 3 para. 4 COVID-19 Company Law Ordinance

The Company is additionally making four qualified proxy voting representatives, who are independent of the Company, available to shareholders pursuant to sec. 3 para. 4 COVID-19 Company Law Ordinance for the exercise of their voting rights, submission of motions for resolutions and the raising of objections. The costs of the special proxy representatives are borne by the Company.

The following special proxy representatives are available (in alphabetical order):

1. Maria Brandstetter

Lawyer
Stephansplatz 4/8, 1010 Vienna
Tel: +43 (0) 1 513 85 12
E-mail: brandstetter.rbi@anmeldestelle.at

2. Michael Knap

c/o IVA – Interessenverband für Anleger
Feldmühlgasse 22, 1130 Vienna
Mobile: +43 (0) 664 213 87 40
E-mail: knap.rbi@anmeldestelle.at

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3. Christian Temmel

Lawyer
c/o DLA Piper Weiss-Tessbach Rechtsanwälte GmbH
Schottenring 14, 1010 Vienna
Tel: +43 (0) 1 531 78 1505
E-mail: temmel.rbi@anmeldestelle.at

4. Gernot Wilfling

Lawyer
c/o Müller Partner Rechtsanwälte GmbH
Rockhgasse 6, 1010 Vienna
Tel: +43 (0) 1 535 80 08
E-mail: wilfling.rbi@anmeldestelle.at

Each of the proxy representatives is independent of the Company and has confirmed this to the Company.

Authorization of the special proxy representative is possible through the AGM portal as from the record date (10 October 2020 at 24:00 CEST) until the start of voting on the day of the General Meeting.

The “**Authorization and instructions for special proxies**” button in the AGM portal is provided for this purpose.

Through the AGM portal, shareholders may change or revoke any authorization previously granted and instructions issued to the special proxy representative; this may also be done during the General Meeting up until the start of voting.

If the authorization of the special proxy representative does not take place through the AGM portal, the authorization of the special proxy representative must arrive at one of the aforementioned special proxy representative addresses (by e-mail or post/courier) by **19 October 2020 at 16:00 (CEST)** at the latest.

For the granting of proxy authorization or revocation of proxy authorization granted to the special proxy representatives, if this is not done through the AGM portal shareholders are requested to use the proxy forms and the forms for revocation of proxy which can be downloaded from the Company’s website. On request, these forms will also be sent.

TRANSLATION FROM GERMAN ORIGINAL; ONLY THE GERMAN ORIGINAL IS BINDING AND VALID

If authorization is granted to the special proxy representatives designated by the Company, instructions for the exercise of voting rights must be issued to them in each instance. The proxy representatives are obliged to vote as instructed. Without such explicit instructions, the proxy representatives will not exercise the voting right.

During the Annual General Meeting, communication with the special proxies is only possible via the AGM portal (authorization, modification or revocation).

IV. Granting of proxy authorization pursuant to sec. 114 Stock Corporation Act

Each shareholder entitled to participate in the virtual General Meeting furthermore has the right to appoint a representative, who takes part in the virtual General Meeting on behalf of the shareholder and has the same rights as the shareholder they represent.

The “**Authorization for representatives**” button in the AGM portal is provided for this purpose.

Through the AGM portal, shareholders may change or revoke any authorization previously granted and instructions issued; this may also be done during the General Meeting up until the start of voting.

Participation in the virtual General Meeting by the authorized representative by means of electronic connection through the AGM portal requires that the authorized representative receives the individual access details to the AGM portal from the person who has granted authorization.

Further information on proxy authorization can be found in the convocation notice under section E.

V. Technical support before and during the General Meeting

In the event of technical or organizational questions on using the AGM portal, all shareholders may either contact the Hotline by telephone on 43 (0) 1 3750 215-17 daily from 08:00 - 18:00 (CEST) or send an e-mail to anmeldung.rbi@anmeldestelle.at.

Vienna, September 2020

The Management Board
of
Raiffeisen Bank International AG