

Information on Data Protection in connection with the Annual General Meeting of Raiffeisen Bank International AG on 22 April 2021

Raiffeisen Bank International AG processes the personal data of shareholders or their proxies and other persons attending the General Meeting (the "participants"), in particular name, address, date of birth, registration number of legal entities, depository credit institution, securities account number, number of shares, voting card number, e-mail address and where applicable telephone number, on the basis of the applicable data protection laws and the Stock Corporation Act (Aktiengesetz) in order to enable them to exercise their rights at the General Meeting.

Raiffeisen Bank International AG receives this data from sources including depository credit institutions (deposit certificates) or from the participants themselves when registering for the General Meeting, when requesting access details and/or appointing proxies and from input to the AGM portal. In principle, participants are obliged to provide Raiffeisen Bank International AG with the necessary information. The processing of participants' personal data is necessary for participation in the General Meeting and for its proper preparation, execution and related activities following the General Meeting. Raiffeisen Bank International AG. Am Stadtpark 1030 (www.rbinternational.com/imprint), is responsible for the processing. The legal basis for the processing is compliance with legal obligations pursuant to Article 6 (1) c) of the General Data Protection Regulation and pursuit of legitimate interests of the Company or those of a third party within the meaning of Article 6 (1) f) of the General Data Protection Regulation.

Raiffeisen Bank International AG has a legitimate interest in ensuring the orderly proceeding of the General Meeting. When you submit, in accordance with the Ministry of Justice Regulation on the more detailed provisions for the conducting of meetings under company law without the physical presence of the participants and on passing resolutions in alternative ways (COVID-19 Company Law Ordinance (Gesellschaftsrechtliche COVID-19-Verordnung), Federal Law Gazette II No. 140/2020) and the specifications set out in the invitation to the General Meeting, shares through the AGM portal or by other means prior to or during the General Meeting, or state an objection in the General Meeting to resolutions passed by the General Meeting, in order to deal with them we process information on name, address, date of birth, register number of legal entities, name of depository credit institution, securities account number, number of shares, voting card number,e-mail address and telephone number if applicable. If you authorize a third party for the purposes of the General Meeting, we also process the name and address of the authorized party.



The service providers and processors of Raiffeisen Bank International AG, which are commissioned for the purpose of organizing the Annual General Meeting (including, in particular, IT and back-office service providers such as Link Market Services GmbH Siebensterngasse 32-34, 1070 Vienna), only receive personal data from Raiffeisen Bank International AG that is required for the execution of the commissioned services.

Service and process this data exclusively in accordance with the instructions of Raiffeisen Bank International AG.

An audio recording is made during the General Meeting to facilitate the taking of the minutes by the notary who records them.

The special proxy representatives present at the General Meeting or their authorized representatives, the notary and all shareholders participating online by way of connection through the AGM portal may examine the legally mandated list of participants and the personal data specified therein (including name, place of residence and number of shares).

In compliance with its legal obligations, Raiffeisen Bank International AG also passes on the personal data of shareholders and their proxies to public authorities such as the commercial register or Financial Market Authority. A data transfer to third countries (states outside the European Economic Area - EEA) does not take place in principle.

All data collected using cookies, device identification and similar processes is always used in anonymized form by Raiffeisen Bank International AG and is not amalgamated with stored customer or profile data.

Raiffeisen Bank International AG temporarily stores the participant's IP address used for Internet access on every visit to the AGM portal as well as the pages that they visit, or in the apps if applicable the device number, in order that basic services such as access rights function.

In the whole range of services for the General Meeting, Raiffeisen Bank International AG uses the latest security standard (256-bit encryption). Data are encrypted directly on transmission and all information relevant for data protection purposes is stored in encrypted form in a secure database. In order that participants' access can be administered, a session cookie (which is deleted on closing the browser) is necessary.



Cookies used for the AGM portal

Cookie	Description	Storage period	Classification
PHP session ID	Standard session identification for PHP	Deletion upon closing of browser	Necessary
cookieaccepted	Cookie for saving the consent to cookie functionality in order that this be hidden from view.	10 days	Necessary

Browser settings

Participants can refuse the storage of cookies by websites and applications on their end devices or adjust their browser settings. In the latter case, they will receive a warning before cookies are stored. Users Participants can also adjust their settings so that their browser either rejects all cookies or only third-party cookies. They can also delete cookies that have already been stored at an earlier time. It should be noted that the settings must be adjusted separately for each browser and on each device used. If participants do not wish to use cookies, Raiffeisen Bank International AG would like to point out that it regrets that it cannot guarantee that its AGM portal will function properly without the use of cookies.

The data of the participants will be anonymized or deleted after the end of the respective applicable legal periods. In addition to the legal storage and documentation periods resulting from the Commercial Code (*Unternehmensgesetzbuch*), the Federal Tax Code (*Bundesabgabenordnung*) and the Banking Act (*Bankwesengesetz*) among other areas, the legal limitation periods, which may in certain cases be up to 30 years according to the Civil Code (*Allgemeines Bürgerliches Gesetzbuch*), must also be taken into account with respect to the storage period.

All participants have the right to information, correction, deletion or restriction of the processing of personal data concerning them, the right of objection to the processing and the right to data portability in accordance with the conditions of data protection law.

Participants can exercise these rights with respect to Raiffeisen Bank International AG free of charge using the following contact details:



Raiffeisen Bank International AG Group Data Privacy & Quality Governance Am Stadtpark 9, 1030 Vienna, Austria datenschutz@rbinternational.com +43 (0)171707-8603

In addition, participants have a right to lodge a complaint with the Austrian Data Protection Authority (www.dsb.gv.at) pursuant to Article 77 of the General Data Protection Regulation.

Contact details of Raiffeisen Bank International AG 's data protection officer:

Raiffeisen Bank International AG Am Stadtpark 9, 1030 Vienna, Austria <u>datenschutzbeauftragter@rbinternational.com</u> +43 (0)171 707-1041

There is no automated decision-making pursuant to Article 22 of the General Data Protection Regulation.

Further information on data protection can be found at <u>www.rbinternational.com</u> under "Data protection".