



Welcome

Erwin Hameseder

Chairman of the Supervisory Board

1st Agenda Item

Presentation of the approved annual financial statements, including the management report, the consolidated financial statements and consolidated management report, each as at 31 December 2020, and the proposal for the utilization of profit, the separate non-financial report and the report of the Supervisory Board for the 2020 financial year as well as the Management Board's Corporate Governance Report.

Supervisory Board Report

Erwin Hameseder

Chairman of the Supervisory Board

Management Board Report

Johann Strobl

CEO

FY 2020 Consolidated Profit and RoE



Consolidated profit of EUR 804 mn despite impact of COVID-19

Consolidated profit

1-12/2020

Consolidated RoE

1-12/2020

Demonstrating the resilience of the business in a challenging environment

CET 1 ratio

31/12/2020, fully loaded, incl. result

13.6%

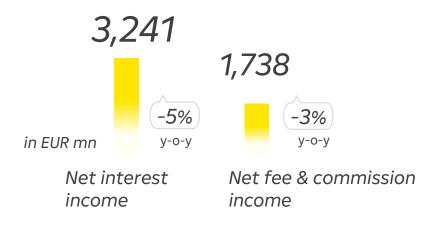
Provisioning ratio

1-12/2020

Revenues and Opex

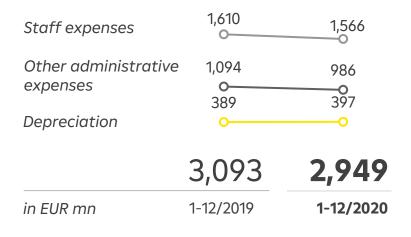


Core revenues impacted by rate cuts, lockdown measures, and weaker currencies in most CEE countries





Continued focus on improving efficiency with initiatives across the Group



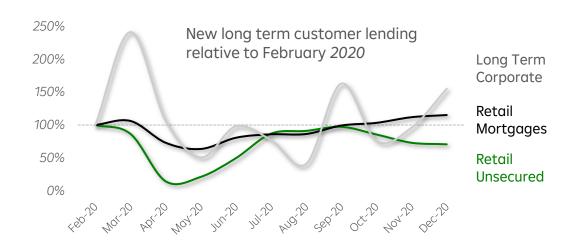
Target Operating Model Review

Branch transformation and footprint reduction

Balance Sheet



		31/12/2020	у-о-у		31/12/2020	у-о-у
Assets	(in EUR mn)	165,959	+9%	Liabilities (in EUR mn)	165,959	+9%
Loans to banks		11,952	+27%	Deposits from banks	29,121	+23%
Loans to customers		90,671	-1%	Deposits from customers	102,112	+6%
Securities		22,162	+13%	Debt issued and other liabilities	20,438	+10%
Cash and other assets		41,174	+29 %	Equity	14,288	+4%



Loans to customers slightly down in EUR terms, mainly due to currency effect

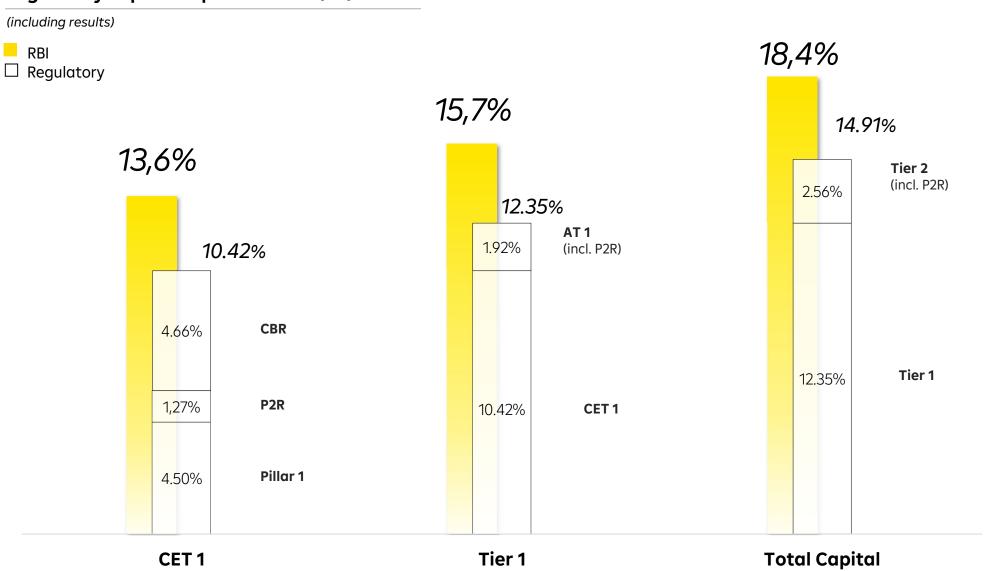
New long-term corporate lending recovered in Q4/2020

New volumes in retail lending stable year-on-year

Capital Ratios Well Above Regulatory Requirements

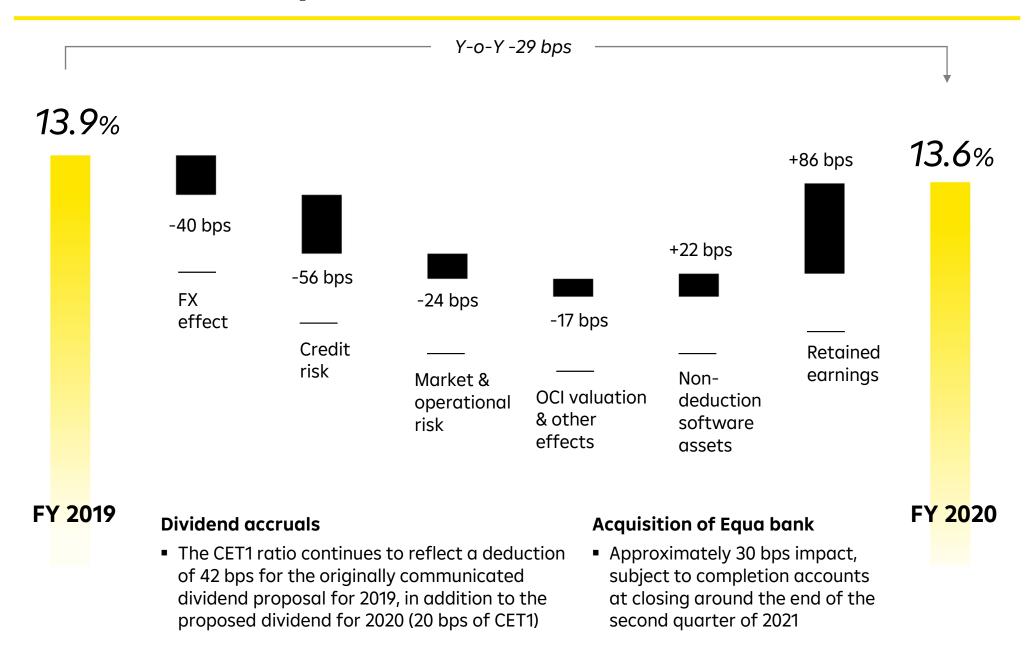






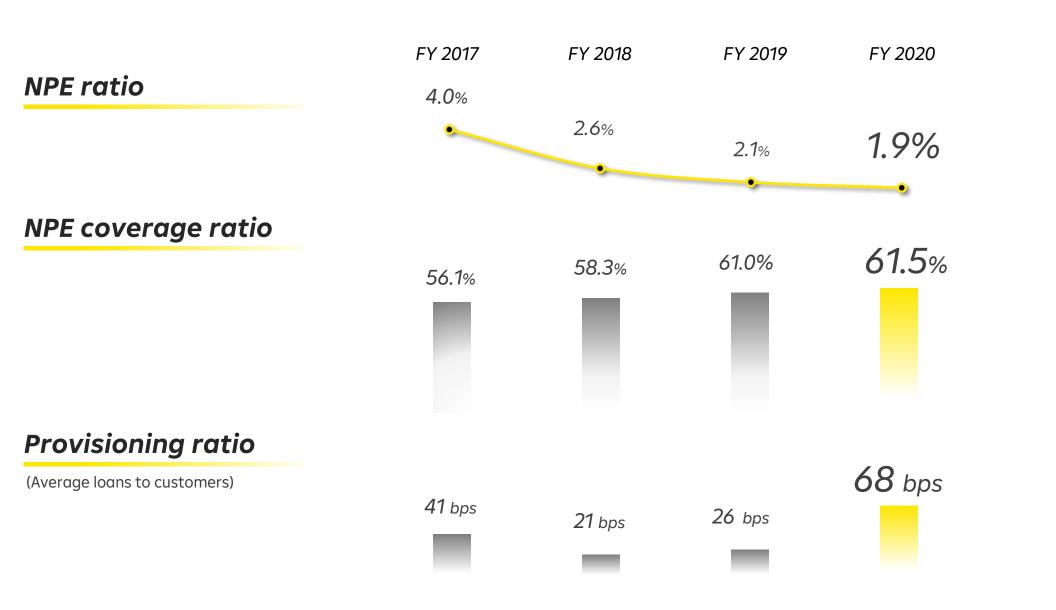
CET1 Ratio Development





Non-performing Exposure Ratio at All-time Low





Growing in the Czech Republic



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Raiffeisen Czech Republic is the largest CEE Bank in the RBI network by loans to customers

- Leader in digitalization and cross-selling
- **2020 Efficiency drive**
- With the acquisition of Equa Bank Raiffeisen will become the 4th largest retail bank in the Czech Republic:

Targeting 1.75 million banking customers by 2023

Three Strategic Initiatives to Accelerate Growth



Acquisition of Equa Bank

Loan growth

11% (3-year CAGR)

Clients

480k

Digital banking users

300k

Online digital sales



50%

Synergies:

✓ EUR 50 mn p.a. expected synergies from distribution network and head office

Complementary:

- ✓ Strong growth with focus on consumer lending
- ✓ Cross-selling opportunity to new clients

Digital:

✓ Proven digital distribution capabilities

Additional growth from ING's Czech retail customers

- Referral agreement with ING on the re-contracting of ING's Czech retail customers
- Savings accounts and investment products
- Potential for cross-selling
- No branches or staff

Acquisition of CEE FX and payments provider Akcenta

- FX and payment services to SMEs in Czech Republic, Slovakia, Hungary, Romania and Poland
- Strengthen RBI's footprint in CEE FX and cross-border payments, including non-bank channels
- New customer acquisition with a distinct value proposition

ESG Milestones





Largest Austrian issuer of Green Bonds



New Thermal Coal Policy towards achieving the Paris Agreement Goals



#2 bookrunner in sustainable issuance in RBI's home markets



First Austrian banking Group signing global UN Principles for Responsible Banking



ESG KPIs introduced on board level: Annual tangible and measurable ESG objectives for each board member

New Thermal Coal Policy



Focus on renewable energy, phase-out of thermal coal



>25%



Around one-third of Austrian corporate loans for ESG-compliant investments by 2025

No new loans for customers with more than 25 per cent thermal coal sales, outstanding balance to be repaid by 2030 at the latest

Effective immediately, no new financial services for new or existing thermal coal-fired power plants or mines

New Thermal Coal Policy towards achieving the Paris Agreement Goals:



Financing green transition and phase out from thermal coal by latest 2030 by amortization of existing coal-related portfolio



Restrictive to customers with revenues from thermal coal business and no clear strategy to phase out

UN Principles for Responsible Banking Signatory





Signing the global UN Principles for Responsible Banking as the **first Austrian banking** group in January 2021, RBI has demonstrated its pioneering role particularly in Austria

A single framework for a sustainable banking industry developed through an innovative partnership between banks worldwide and United Nations Environment's Finance Initiative.

Signatory banks commit to aligning their business with sustainability goals:

The principles embed **sustainability at the strategic, portfolio and transactional levels, and across all business areas**.

Eighteen months after signing, **signatory banks must report on their impact, how they are implementing the Principles, the targets they have set, and the progress** they have made.

Positive Macro Outlook



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Outlook and Targets



Loan Growth

We expect modest loan growth in the first half of 2021, accelerating in the second half of the year

Risk Costs

The provisioning ratio for FY 2021 is expected to be around 75 basis points, as moratoria and government support programs expire

Cost / Income Ratio

We remain committed to a cost/income ratio of around 55 per cent – possibly as soon as 2022 depending on the speed of the recovery

Profitability

We expect the consolidated return on equity to improve in 2021, and we target 11 per cent in the medium term



CET 1 Ratio

We confirm our CET 1 ratio target of around 13 per cent for the medium term

Payout Ratio

Based on this target we intend to distribute between 20 and 50 per cent of consolidated profit

Proposed dividend of EUR 0.48 per share for 2020



FY 2020 proposed dividend

In line with the ECB's recommendation on dividend payments

$$\rightarrow$$

FY 2019 dividend still deducted

Will be considered once the ECB's recommendation on dividend payments has been lifted

$$\rightarrow$$

Financial Calender



23 April 2021	Start of Quiet Period ¹	
28 April 2021	Ex-Dividend Date	
29 April 2021	Record Date Dividends	
30 April 2021	Dividend Payment Date	
07 May 2021	First Quarter Report, Conference Call	
16 July 2021	Start of Quiet Period ¹	
30 July 2021	Semi-Annual Report, Conference Call	
20 October 2021	Start of Quiet Period ¹	
03 November 2021	Third Quarter Report, Conference Call	

Quiet Period: During these periods we do not hold investor or analyst meetings

Resolution on the utilization of net profit, as shown in the annual financial statements as at 31 December 2020.

Resolution on the release of the members of the Management Board from liability for the 2020 financial year.

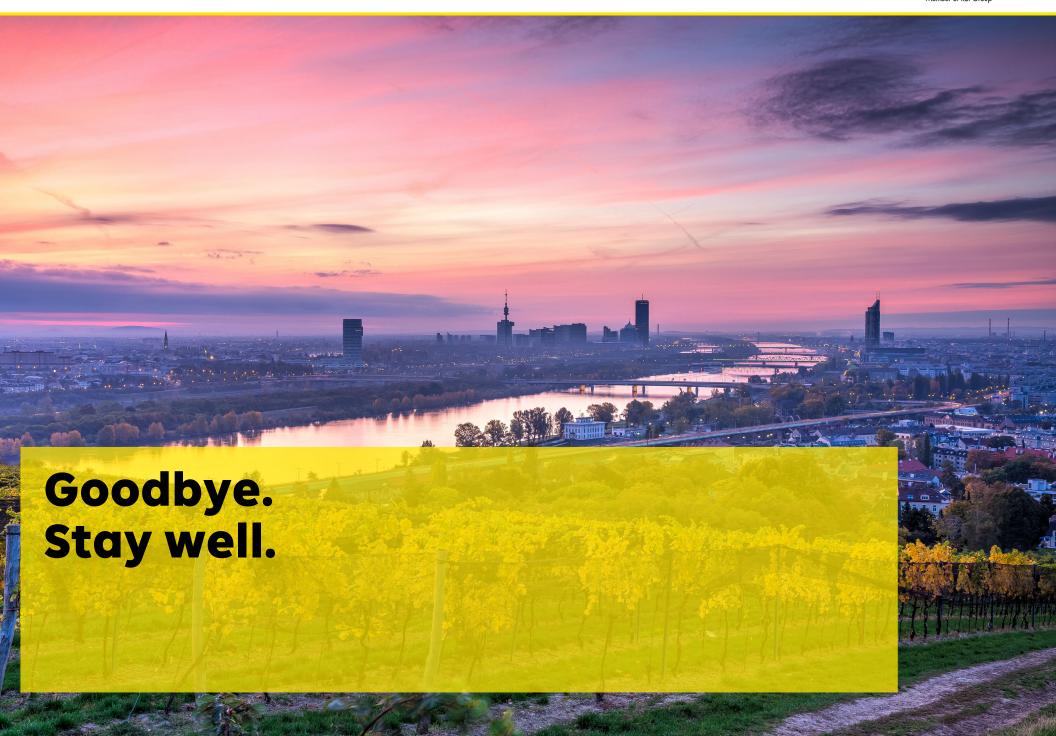
Resolution on the release of the members of the Supervisory Board from liability for the 2020 financial year.

Resolution on the amount of remuneration to be paid to the members of the Supervisory Board.

Appointment of an auditor (bank auditor) for the audit of the annual financial statements and consolidated financial statements for the 2022 financial year.

Resolution on the report of the remuneration of the members of the Management Board and the Supervisory Board for the 2020 financial year (remuneration report 2020).





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