



Raiffeisen Bank International **IC Cash & Trade Days**

23 – 24 March, 2026

Agenda 2nd day

08:30 am **Arrival & Welcome Coffee**

09:00 am **Welcome**

09:30 am **Cash Management Insights**

Bilateral Meetings with RBI CEE subsidiaries

10:45 am **Coffee Break**

11:00 am **What's up in Trade Finance**

Bilateral Meetings with RBI CEE subsidiaries

12:30 pm **Conclusion**

01:00 pm **Lunch**

02:00 pm **End of 2nd Day**

Opening & Welcome

Rainer Schnabl

Board Member CIB Product & Solutions, RBI

Sabine Zucker

Head of Group Transaction Banking, RBI

Cash Management Insights

CMIPlus – Central Entry Point to CEE

Björn Zaksek, Expert Product Manager & Developer Cash Management

Next Level Transparency with Data Enrichment – Use Case for Sanctions Circumvention Risk

Johann Hartl, Product Owner Nexus

Klaus Fabits, Senior Director DACH Quantexa

Bilateral Meetings with RBI CEE subsidiaries

Raiffeisen Bank International **CMiplus is the central entry point to CEE**

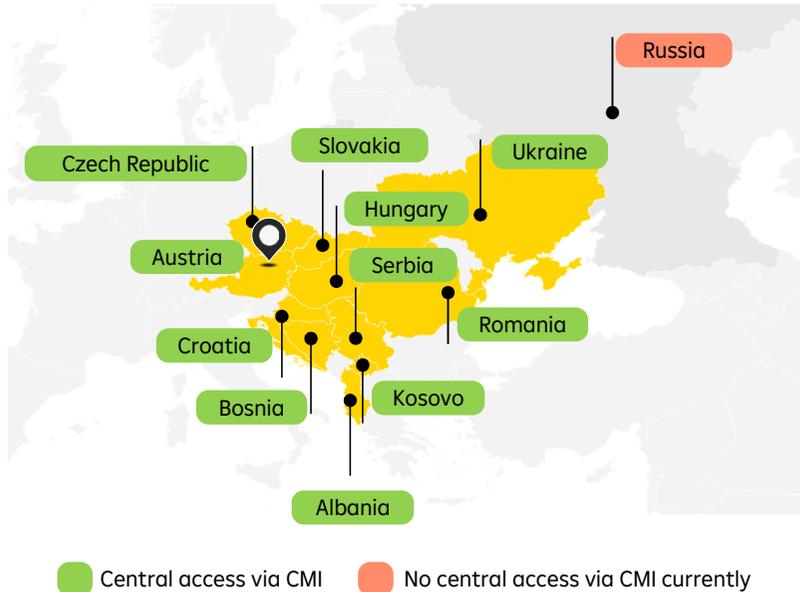
Björn Zaksek
Vienna, March 24th 2026



CMiplus overview – the new one-stop-shop for Cash Management to CEE

RBI's comprehensive Cash Management platform for Corporate and Institutional Clients

With CMiplus we are the **single entry point into CEE**. We are harmonizing local formats and specialties, which we are technically converting into one streamlined product – **easy to access and work with!**



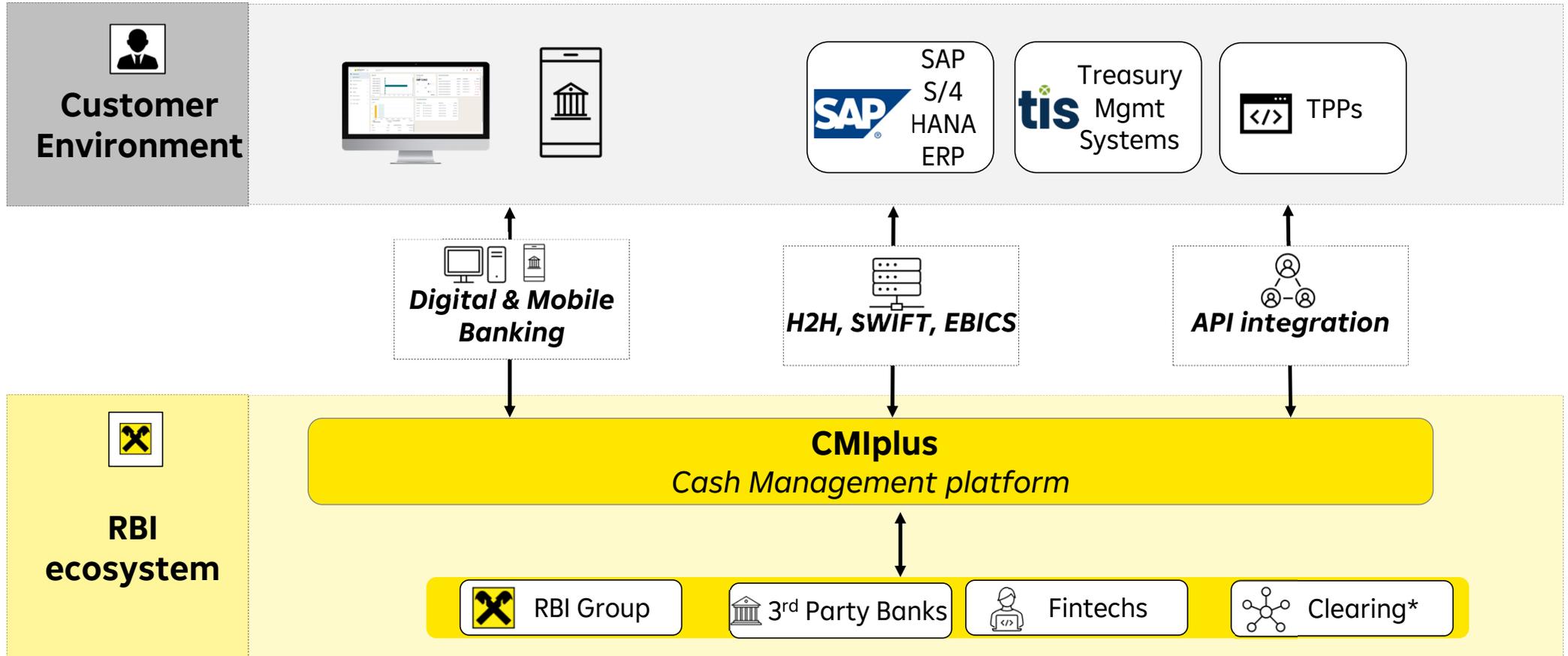
CMiplus is the solution of choice when it comes to **digitized, streamlined and consolidated Cash Management** needs. With CMiplus, RBI's Cash Management clients receive a **real-time treasury with central access to CEE!**

CMiplus: The central entry point to CEE

	<p>Real-time Treasury Real-time payments access across RBI group, account info in & on-time</p>		<p>Group Harmonized Experience All relevant payment & reporting formats supported & harmonized</p>
<p>1</p>	<p>One-Stop-Shop for Int. Customers All relevant CM functionalities centrally in any channel</p>		<p>Customer Empowerment Self Service, Electronic Bank Account Management, Onboarding etc.</p>
	<p>Multibanking capabilities Seamless Multibanking in AT+ globally enabled through EBICS and other protocols</p>		<p>Modern digital channels State-of-the art digital channel providing superior CX</p>
	<p>Full Regulatory Compliance CMiplus ensures compliance with upcoming regulations like Instant Payments (IPR) and ISO 20022</p>		<p>ERP/TMS Collaborations Plug & Play Onboarding with relevant TMS providers through pre-integration (e.g. SAP MBC)</p>
	<p>Flexible integration options All relevant channels like SWIFT, H2H/sFTP, EBICS or Open APIs</p>		<p>Smart features AI-powered Cashflow forecasting, Smart Payment Window and many more...</p>

CMiplus – Flexible ways to integrate into customer’s ecosystems

Clients can either access to CMiplus via digital frontends or direct connectivities such as APIs



CMiplus: The central entry point to CEE

*RBI is providing the most extensive Clearing network in CEE. Setting this up is very cumbersome, but via a single-entry point like RBI it is easy to access

CMiplus current status and product-availabilities per channel

Account statements are already centrally available from all Networkbanks via four channels

Preliminary, unbinding

	Austria	Romania	Hungary	Slovakia	Kosovo	Croatia	Czech Republic	Serbia	Albania	Bosnia	Ukraine
Connectivity options											
EBICS	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Account statements only via CMiplus (Q2/26)	Account statements only via CMiplus (Q2/26)				
Web Frontend	Payments & Account statements via CMiplus	Account statements only via CMiplus (Q1/26)	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Account statements only via CMiplus (Q2/26)						
Host 2 Host	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Account statements only via CMiplus (Q2/26)	Account statements only via CMiplus (Q2/26)				
SWIFT	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Account statements only via CMiplus (Q2/26)	Account statements only via CMiplus (Q2/26)				
Premium Open APIs	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	No functionality implemented yet (Q2/26)	No functionality implemented yet (Q2/26)	No functionality implemented yet (Q2/26)				
Mobile	Payments & Account statements via CMiplus	No functionality implemented yet (Q1/26)	Payments & Account statements via CMiplus	Payments & Account statements via CMiplus	No functionality implemented yet (Q2/26)						

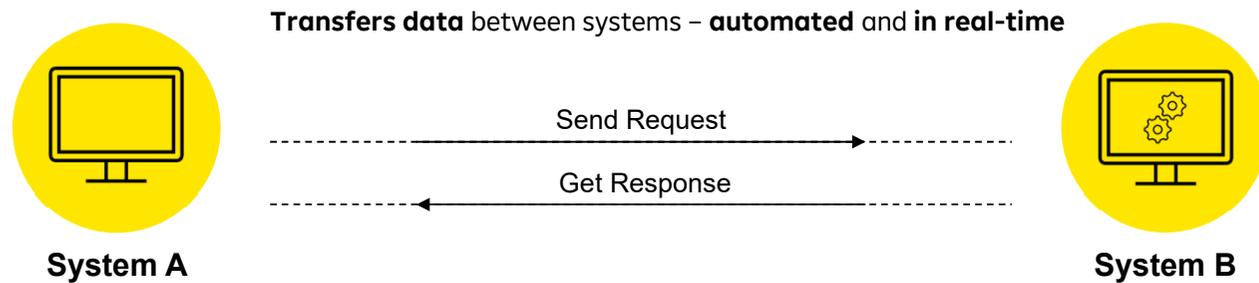
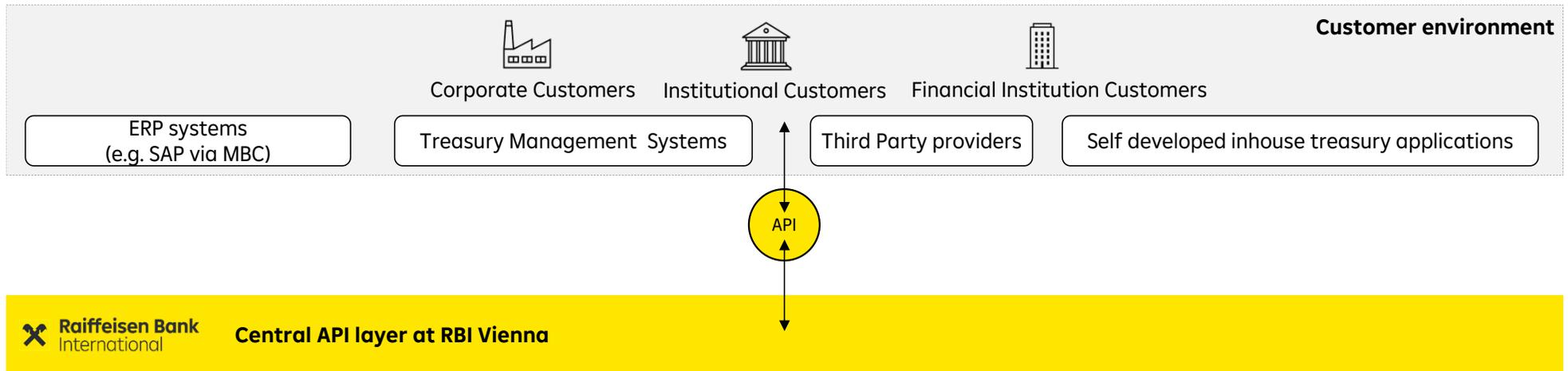
Payments & Account statements via CMiplus

Account statements only via CMiplus

No functionality implemented yet

Let's establish a common definition: APIs are the 'glue' between systems

APIs are like a messenger service into a software system and provide hooks for request / response

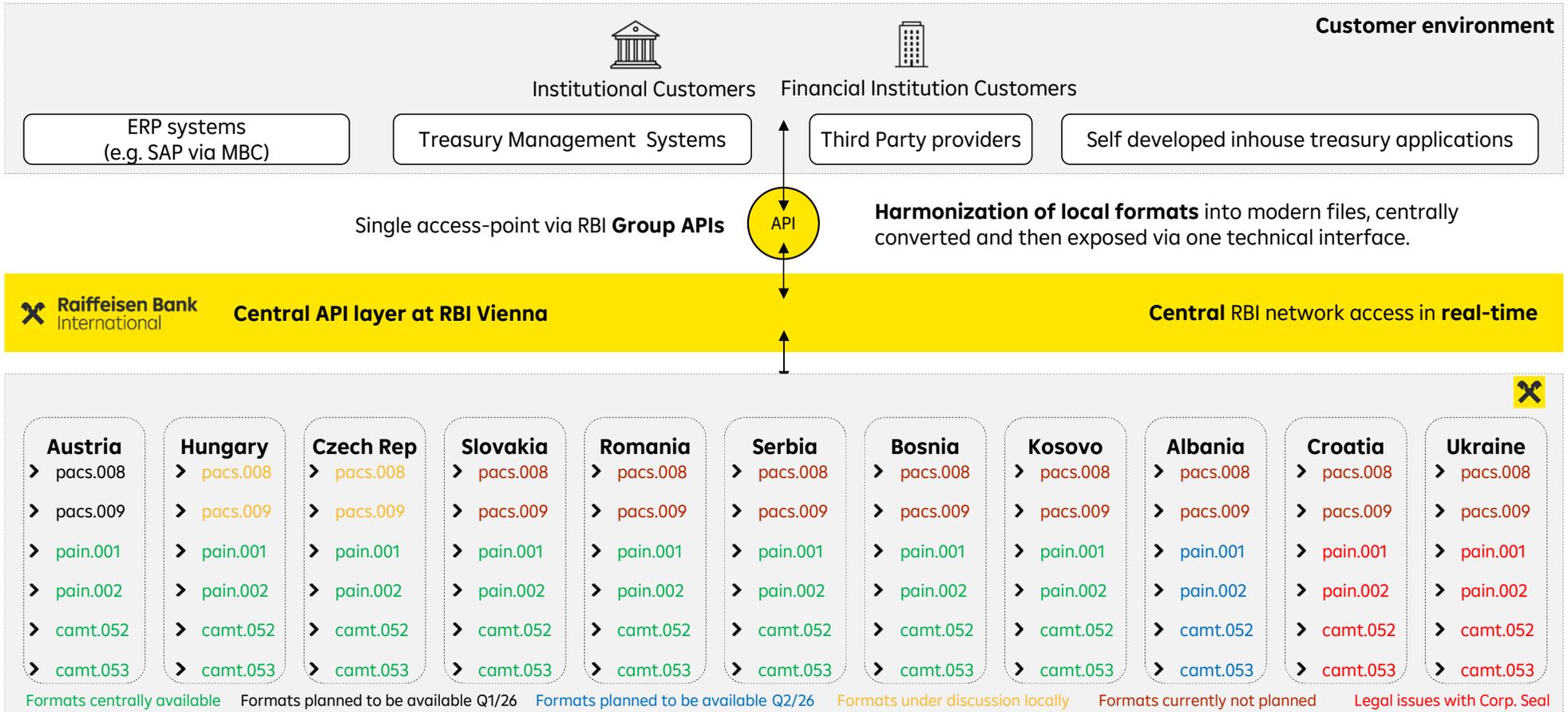


APIs provide clients:

1. **on-demand access to data** and **services** directly integrated into chosen platform
2. **agility, flexibility** and **control** to meet the need for **greater data availability**

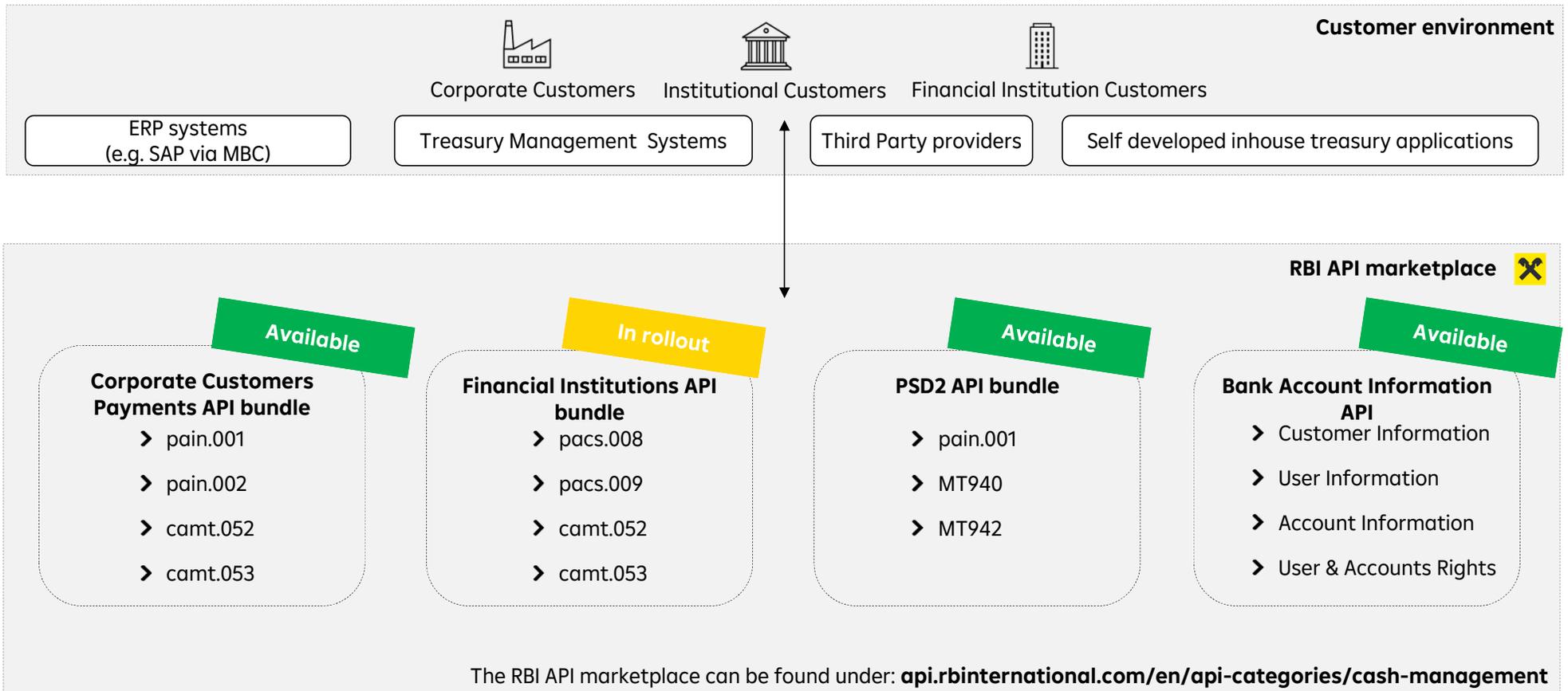
FI customers: Single point API access into the Raiffeisen network ahead

Through RBI's APIs, Financial Institution customers have access to accounts in Austria and more to come



Availability of API-bundles in Cash Management

We are offering various kinds of API bundles and individual endpoints



The 2026 journey already started: CM will strongly evolve this year

Our two product-teams are primarily working on six main product-initiatives

Providing a one-stop-shop Cash Management solution

CMplus will act as single hub for payments, reporting APIs and more

Harmonized & transparent ecosystem

With modern components like APIs, the Payment tracker and additional NWBs in our Group Payment Tracker

Providing the whole account lifecycle in a seamless way

Integrating eBAM maintenance and reporting as basis for account opening

Regulatory and compliance excellence

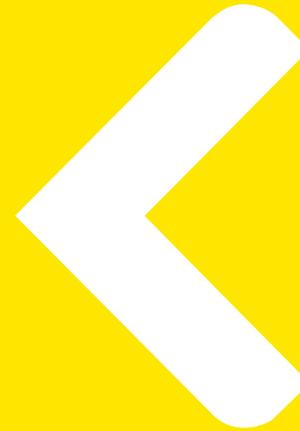
e.g. SEPA extension, ISO migration, PSD3, etc.

High-level roadmap 2026				Preliminary timeline
Main product- initiatives	Q1/26	Q2/26	Q3/26	Q4/26
 CMplus – CM core system	Core stabilization & functional leftovers: All NWBs integrated	Real-time FX & AI powered Cashflow forecasting	Integration of GPI tracker & Self-service testing portal	All local payment products for int. customers in CMplus
 eBAM – electronic bank account management	Internal preparations for group-wide rollout	Group-wide rollout of account maintenance & reporting	Group-wide rollout of account maintenance & reporting	Group-wide rollout of account maintenance & reporting
 Open Banking & Open APIs	Group APIs for all countries & FI API in Austria	Integration of further APIs & TPPs	Integration of further APIs & TPPs	Integration of further APIs & TPPs
 Payment Tracker	Go-Live Local Re-Use RBCZ	Group Payment Tracker Integration RBHR	Go-Live Local Re-Use RBHR	Group Payment Tracker Integration RBHU
 Regulatory and Market-Infrastructure	Decommissioning ELBA Business	GO-Live IP Regulatory Reporting & SIC IP	Go-Live SEPA Mandatsverw. new & Analysis PSD3/ PSR	SWIFT SR 2026 (Go-Live SWIFT XML Changes)
 Payment Strategy	Future target architecture & int. payment system	Decision Billing and Investig. platforms & IC Multi-CCY offer	Onboarding banks from new SEPA countries	Direct TIPS connectivity (tbc)
Regulatory updates to stay compliant; Ongoing support Core Banking Systems migration (testing); Research on digital payment methods				

CMplus: The central entry point to CEE



**Let's make
CMiplus
happen**

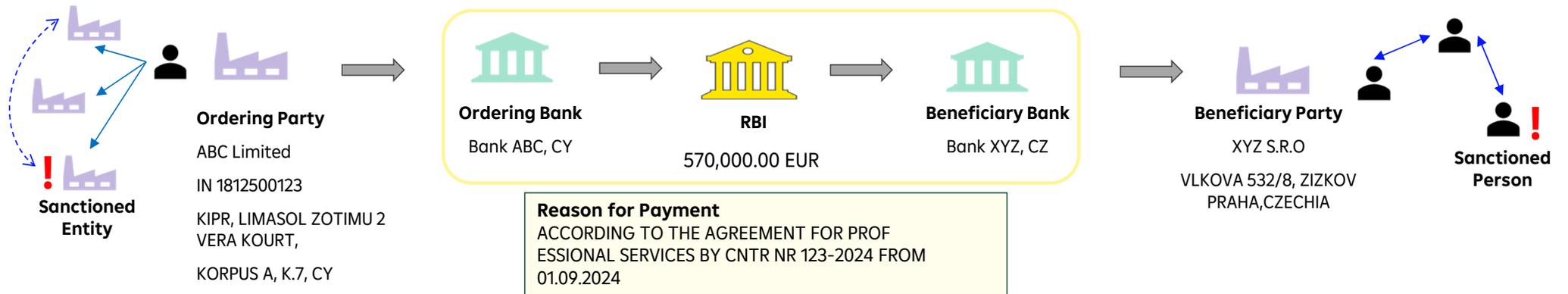




NEXUS

Use-case potential





Background

- The geographic footprint of RBI and its customer base are subject to sanction circumvention risks
- Current geopolitical disruptions triggers more transparency and data need for Compliance purpose
- As a result, we receive increased requests from regulators and critical business partners
- The more transparency we achieve in Correspondent Banking, the better strategic decisions can be taken

How do we achieve value?



Our value proposition is to **protect** RBI's **current business** and **facilitate additional low-risk transactions** by advancing the TM process for greater transparency and efficiency.



Source	Cust Name	SSN	First Name	Last Name	Fuzz y First	Fuzz y Last	Street Address	Zip	DoB	Cell Phone	Phone	Employer
Source 1	JAMIE HUTTON	720100800	JAMIE	HUTTON	JM	HTN	4123 54 th St	11377	05/02/1983	812-431-3928	718-349-6348	ABC INC
Source 2	JAMES HUTTON		JAMES	HUTTON	JM	HTN	3767 43 rd Av	11101		812-431-3928	718-361-3090	
Source 3	J HUTTON	123456789	J	HUTTON	J	HTN			05/02/1983			ABC INC

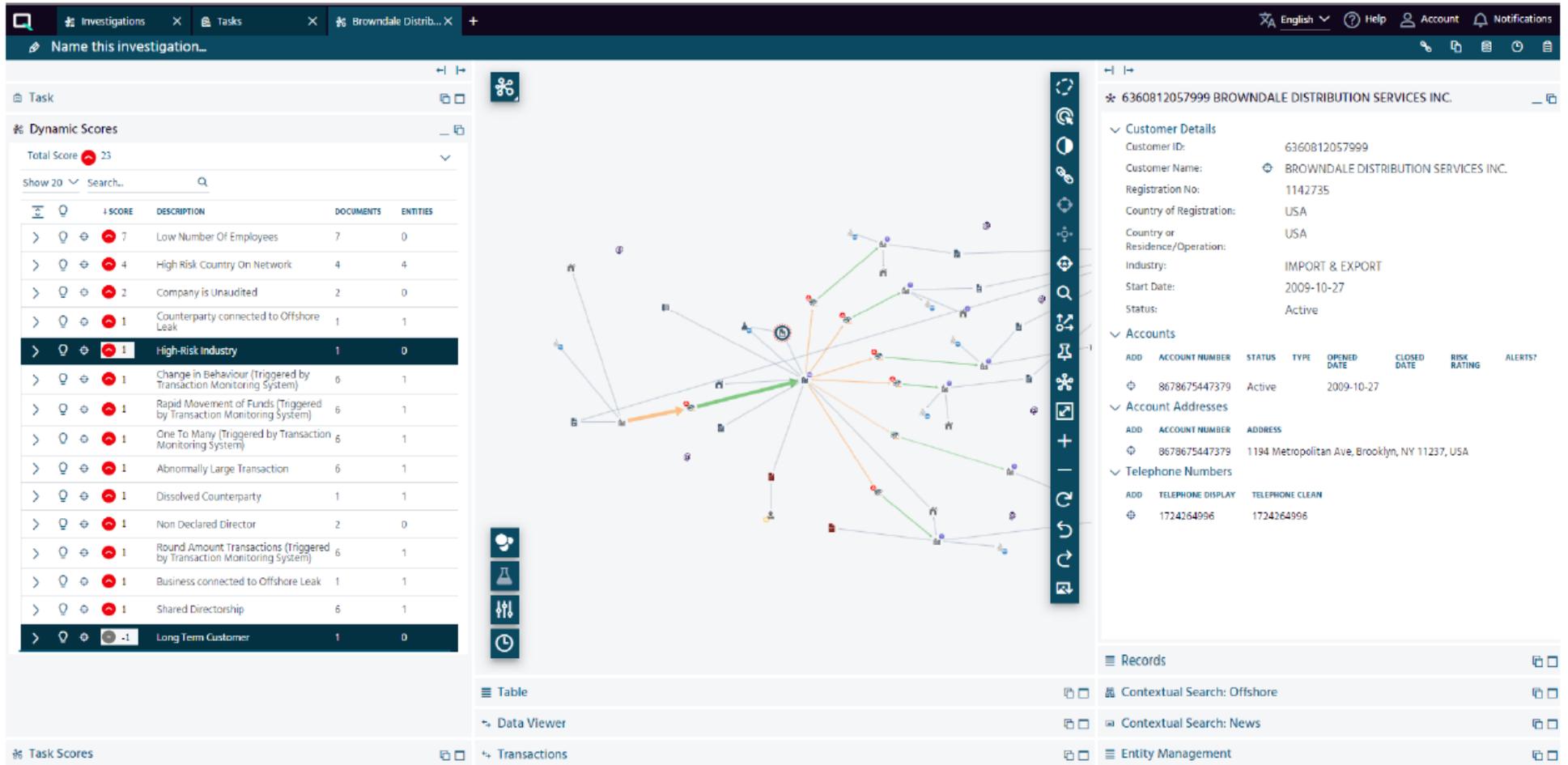


Figure 3: An example of a typical network in Quantexa

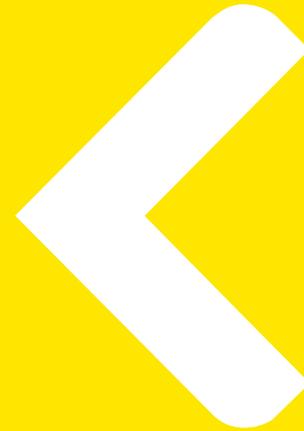
Nexus Re-Use Potential

Solution Suites to Support Across the Banking Value Chain – Protect, Optimize and Grow





Q&A



The logo for Quantexta, featuring the word "quantexta" in a white, lowercase, sans-serif font. A small teal square is positioned above the letter 'q'.

quantexta

Leader in Decision Intelligence

Klaus Fabits
klausfabits@quantexta.com

March 2026

A Pioneer and Global Leader in Decision Intelligence Solutions

Founded in 2016

grown to 900+ innovators, thinkers, solution finders, problem solvers.

Offices

in the UK, Ireland, Belgium, Netherlands, Spain, Luxembourg, Switzerland, France, UAE, USA, Canada, Singapore, Australia, Japan and Malaysia.

Live in 100 countries

with >15k Decision Intelligence Platform active users processing hundreds of billions of data records.

40%+ ARR growth

\$2.6B valuation

SOME OF OUR INVESTORS



SOME OF OUR PARTNERS



SOME OF OUR CLIENTS



WHY QUANTEXA?

Impact

Revolutionizing decision making with a contextual data foundation for transformational business outcomes.

Connected Data

Break down data siloes to create a **trusted and enriched 360 view** of customers, suppliers, and counterparties

Real-world Context

Uncover hidden or overlooked insights across **billions of records** to improve analytical and operational processes

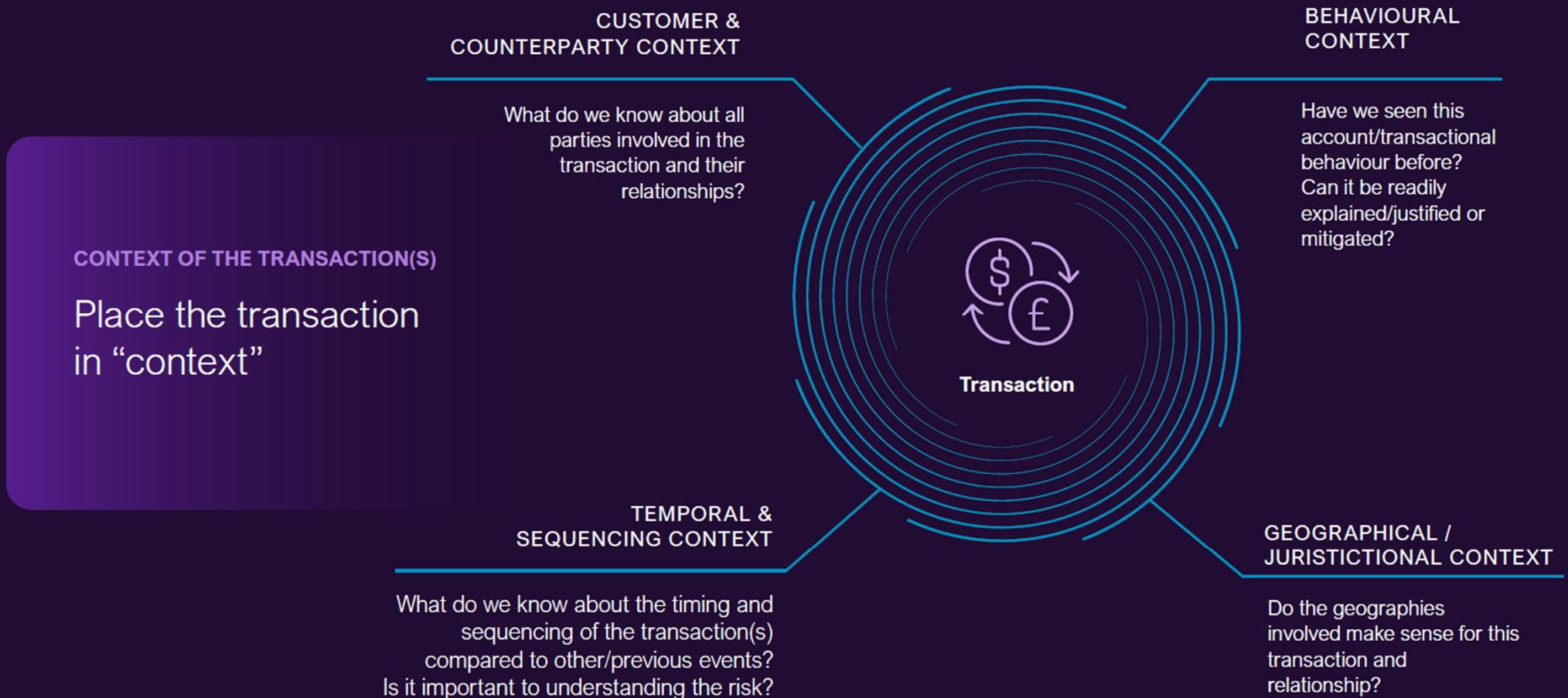
Human/AI Decisioning

Enhance the **productivity and effectiveness** of your teams by supporting, augmenting, and automating decisions with trusted AI



Quantexa®

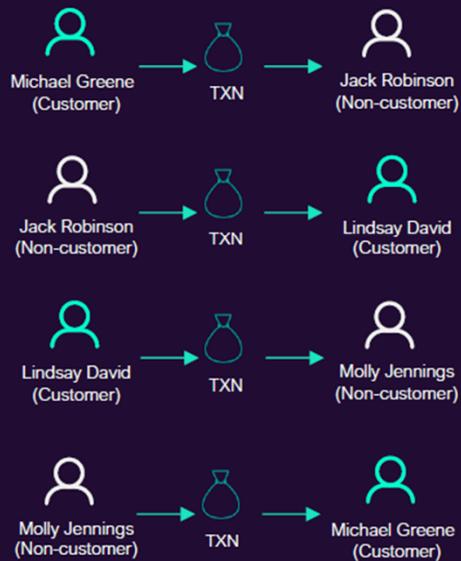
Context and it's importance in risk detection



The contextual difference

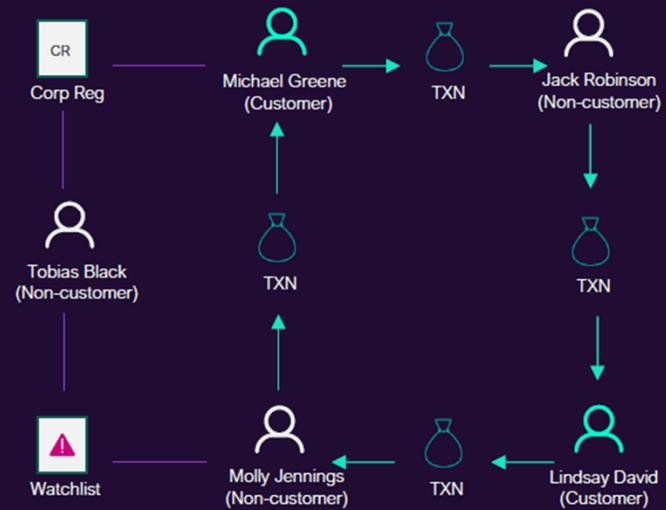
Traditional Monitoring

This is where the story ends for banks using traditional monitoring solutions



Contextual Monitoring

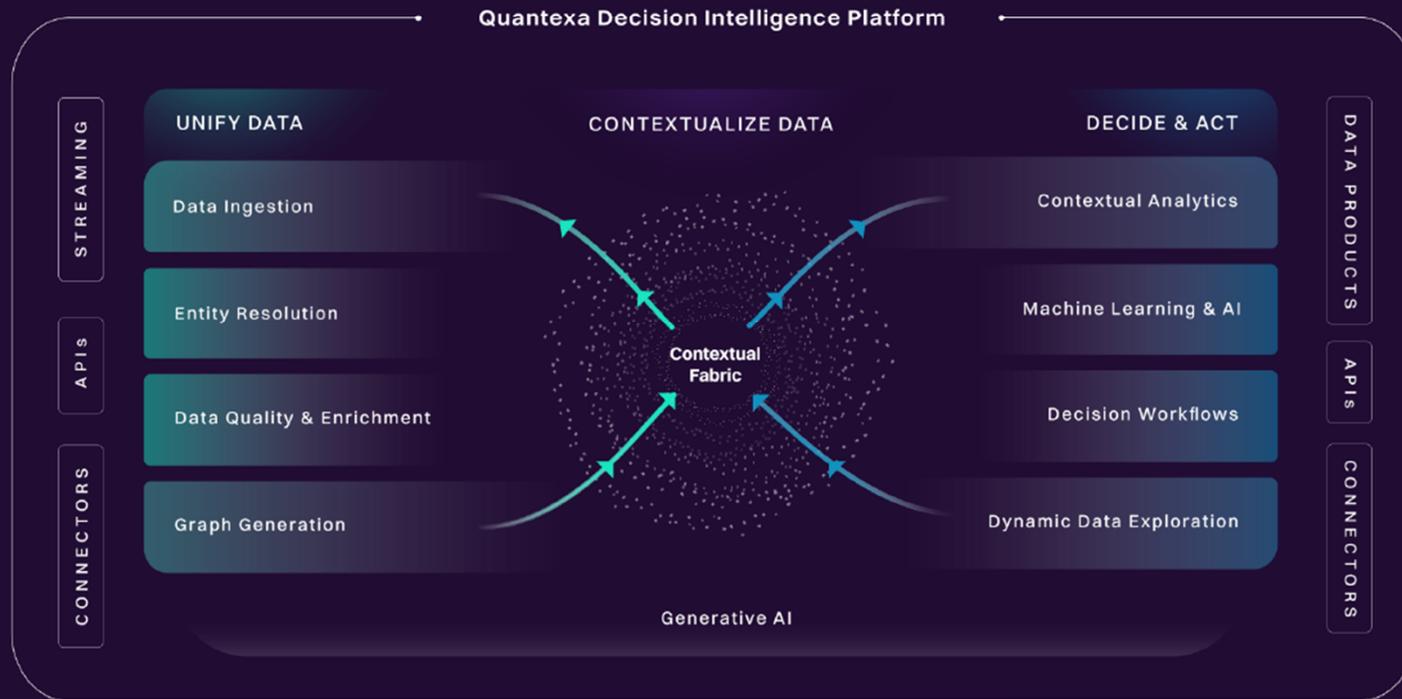
Connecting all available data provides added context for customer and counterparty relationships to uncover crime



Quantexa empowers financial institutions to PROTECT their business from hidden risk, OPTIMIZE detection with context-driven intelligence and confidently GROW by turning financial crime compliance into a strategic enabler for innovation and expansion



Key Decision Intelligence Capabilities required



SCALABLE

Scales to 60bn+ records and supports real-time decisioning

SECURE

Granular security, controllable access

TRANSPARENT

Explainable models and traceable decisions

FLEXIBLE DEPLOYMENT

Modular, cloud, on-premise or hybrid



Reimagine the Banking Value Chain with Quantexa

Fight fraud and financial crime, optimize commercial credit risk or improve prospecting and customer intelligence. Harness the power of contextual data and networks to uncover hidden risk, and opportunities quickly and accurately.

Financial Crime

Trade AML

Correspondent Banking AML

Retail AML

Intelligence Led Investigations

Markets AML

Sanctions Circumvention

KYC

Perpetual KYC

Onboarding

Enhanced Due Diligence

Offboarding

Fraud & Security

Scams & Mule Fraud

Supply Chain Integrity

Lending Fraud

Complex Investigations

Internal Fraud

Customer Intelligence

Customer 360

New Customer Identification

Customer Intelligence

Cross Sell & Upsell

Customer Retention

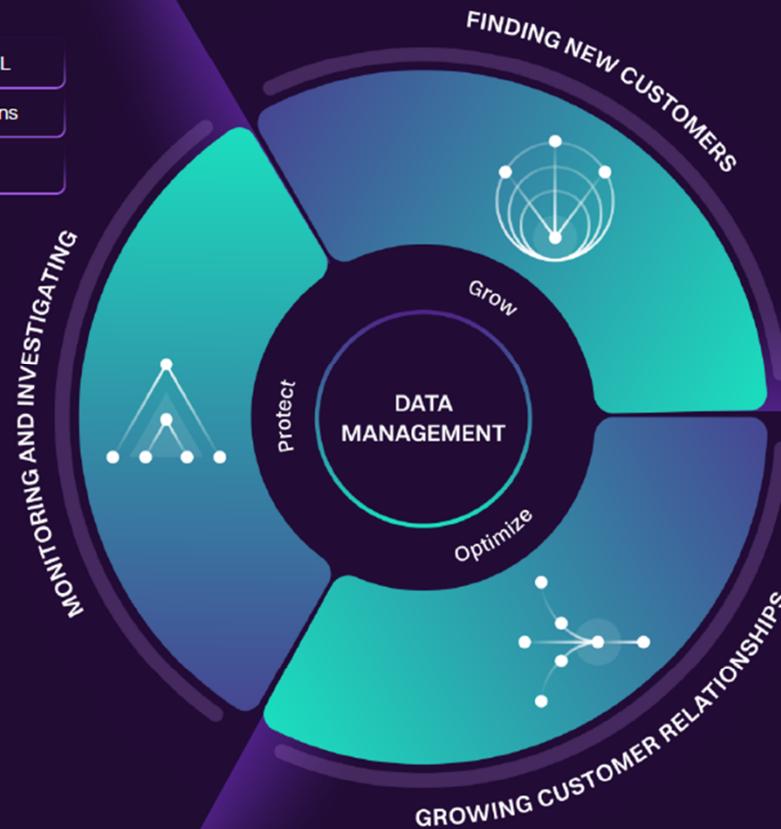
Risk

Holistic Counterparty Profiling

ESG Monitoring

Portfolio Monitoring – EWS

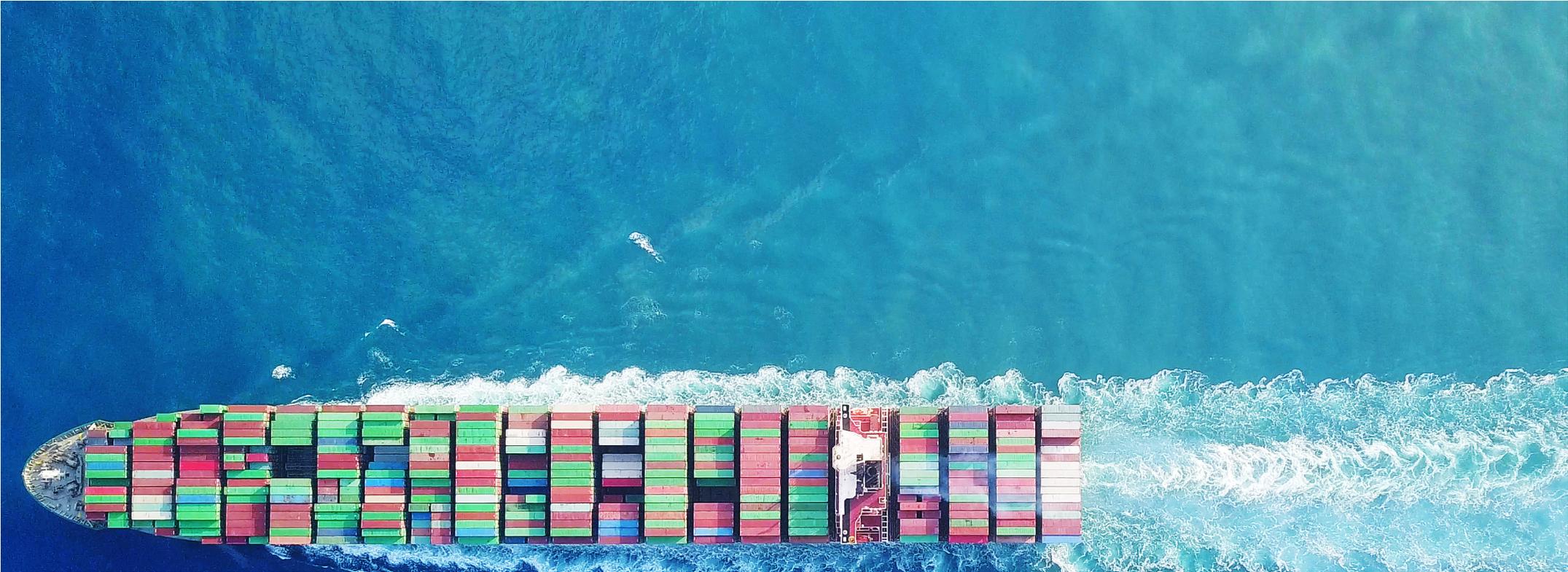
Credit Decisioning



3 take aways

- 1 Break up data silos for a single view of the customer
- 2 Use the power of external data
- 3 Manage your risk = grow your business with contextual data





Raiffeisen Bank International AG

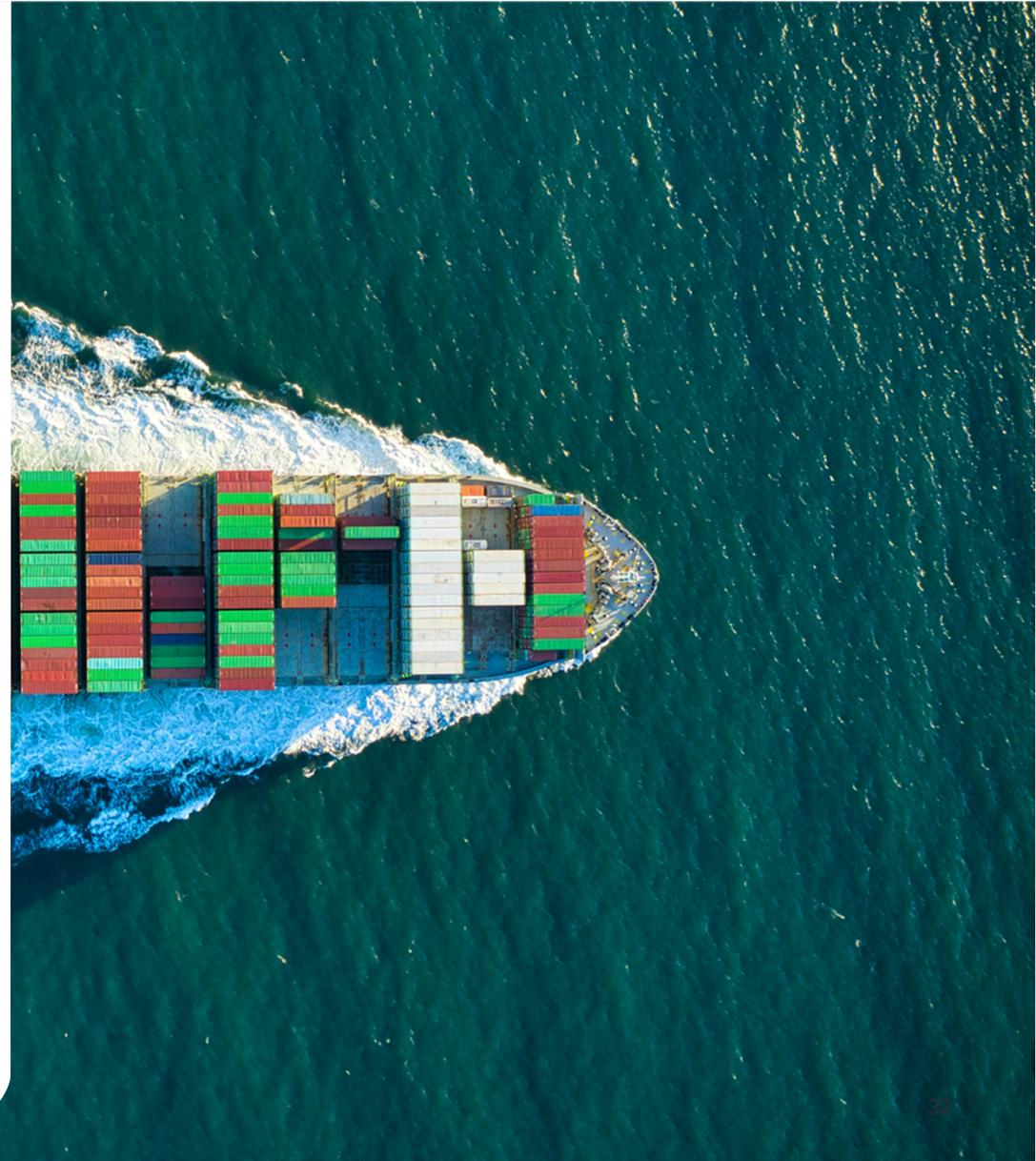
What's up in Trade Finance

Your Partner in CEE & beyond

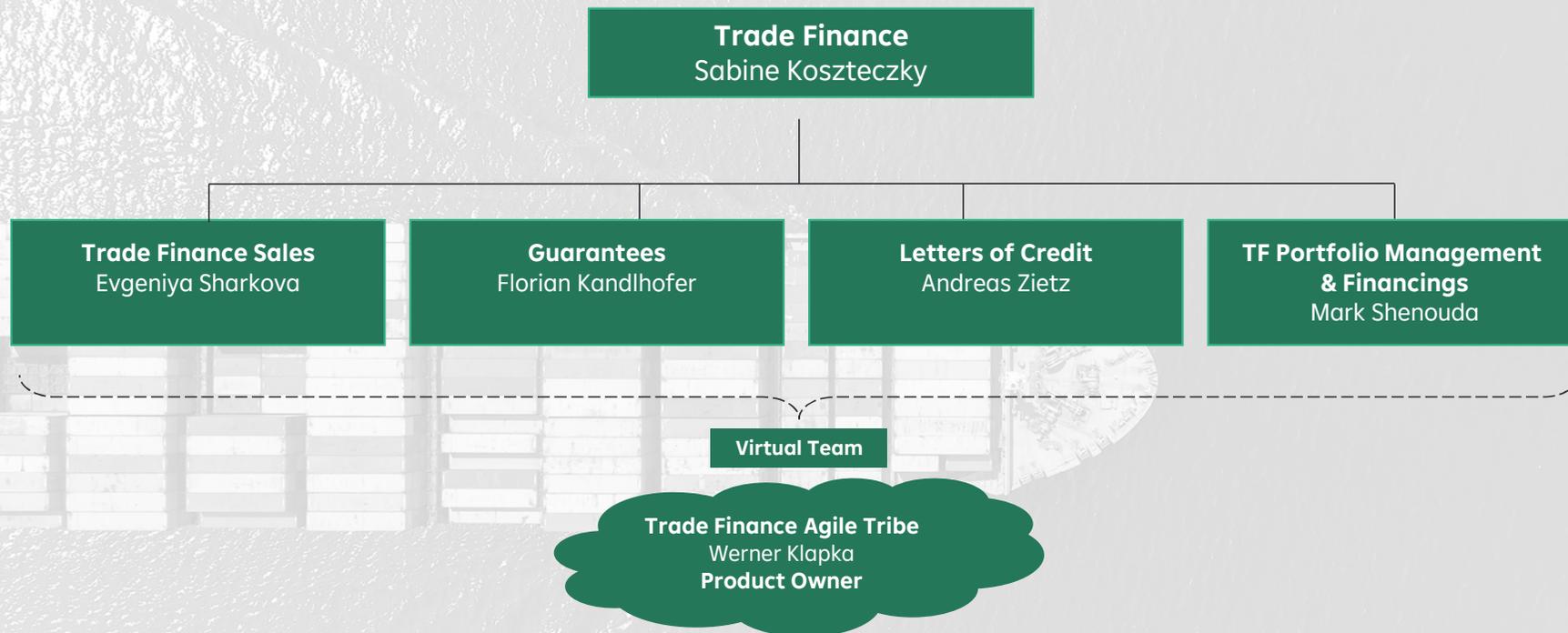


What's up in Trade Finance | Agenda

- 1) **RBI Trade Finance & Top Priorities**
Sabine Koszteczyk, Head of Trade Finance, RBI
- 2) **We don't have a crystal ball but...**
- 3) **AI in Trade Finance– hype or a new reality?**



RBI Trade Finance Department

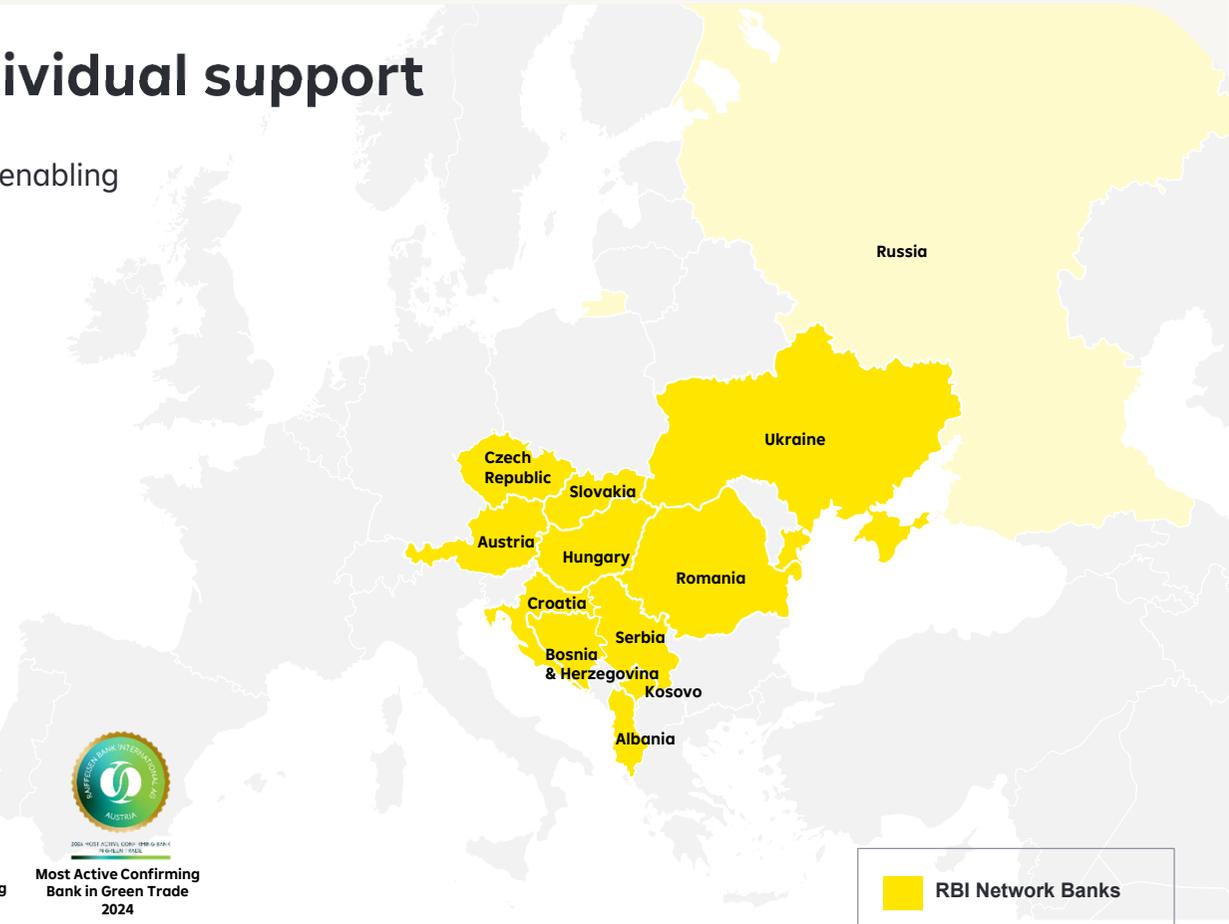


Our local expertise – YOUR individual support

Every **RBI network** bank has a dedicated trade finance unit enabling with its profound local expertise to **best support ...**

- Drafting/Issuing/Advising of guarantees
- Drafting/Advising/Confirming of LCs/SBLCs
- Ensuring liquidity by providing the appropriate financing solution

...always taking into account **local legal and tax specifics** as well as important **trade finance market aspects**.



Best Trade Finance Bank in Central & Eastern Europe



Best Trade Finance Bank in Austria



Best Trade Finance Services in Central and Eastern Europe



EBRD TFP Award Most Active Confirming Bank 2024

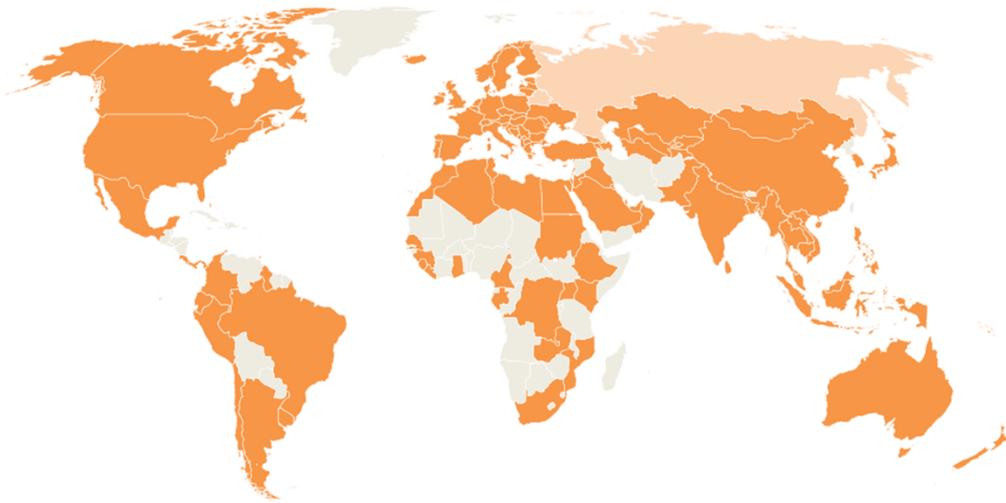


Most Active Confirming Bank in Green Trade 2024

 RBI Network Banks

Our worldwide network

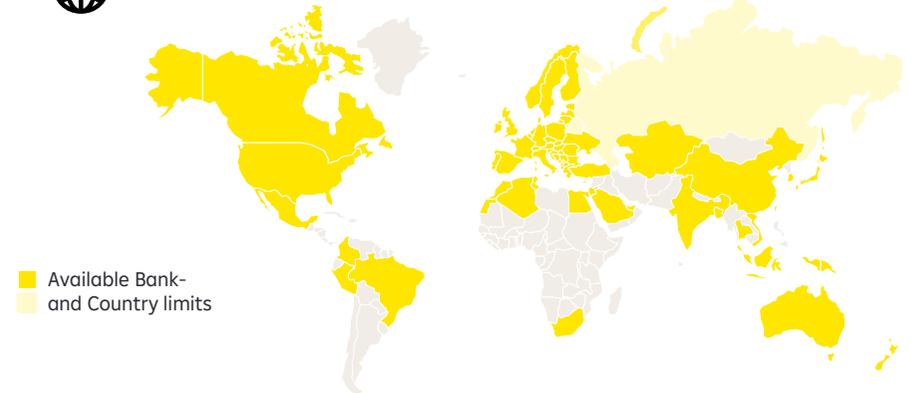
Benefit from our 2,000 global bank partners



 > 130 countries: RBI has issued guarantees over the last 5 years

RBI as your connector for global trade finance business:

-  approx. 500 pre-approved bank and country limits & over 2,000 RMA connections globally
-  Attractive financing solutions for L/Cs
-  Expertise in a variety of languages in drafting and doc checking
-  80% of RBI's cross border guarantees are issued directly



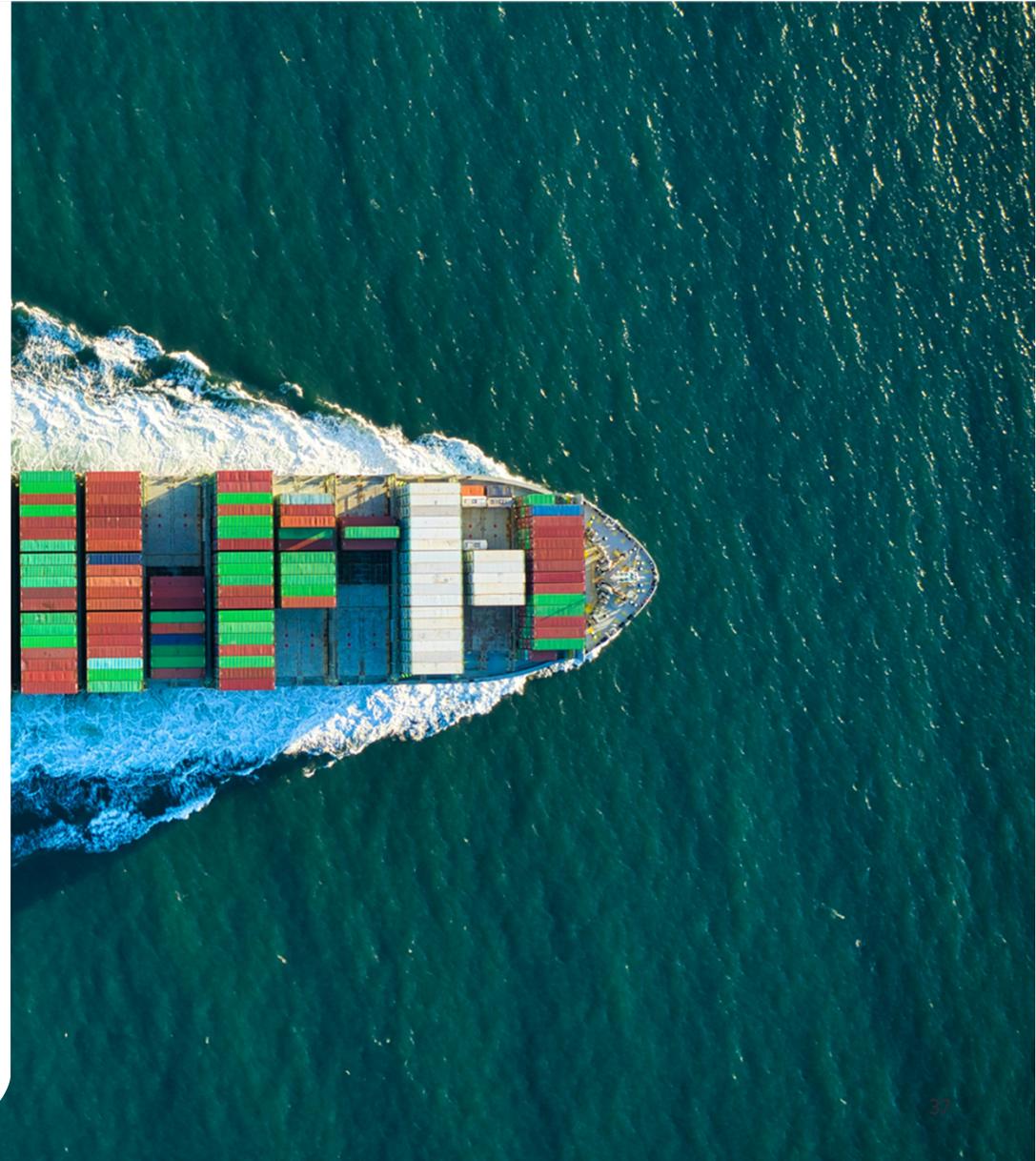
RBI Trade Finance Top Priorities 2026

- ✓ **Customer centricity**
Customer experience, product excellence,
business & product development
- ✓ **Adaptability & Anticipatory capacities**
Addressing geopolitical challenges and leveraging the data
- ✓ **Efficiency & AI solutions**
Processes optimization, deploying new technologies



What's up in Trade Finance | Agenda

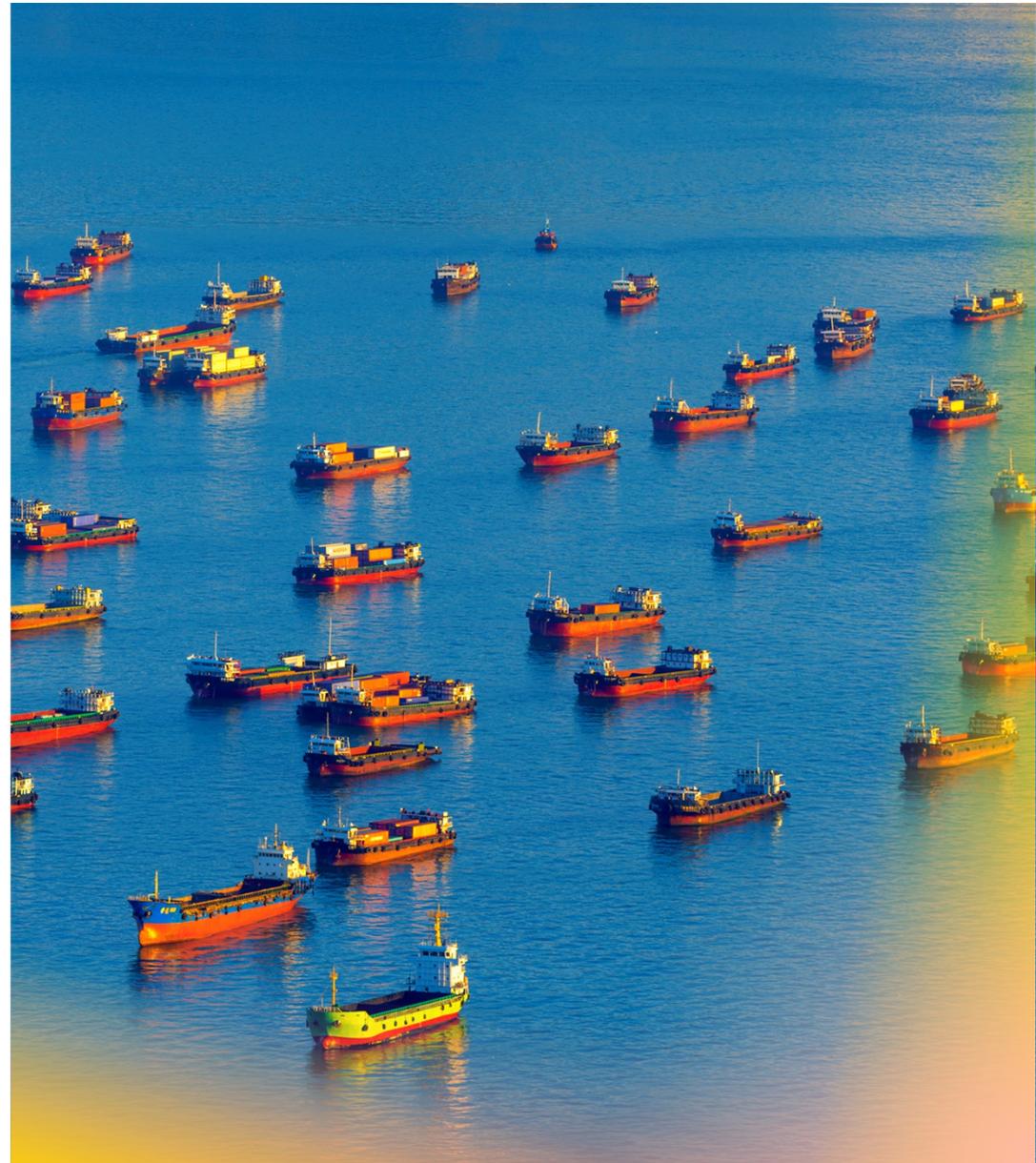
- 1) **RBI Trade Finance & Priorities**
- 2) **We don't have a crystal ball but...**
Andreas Zietz, Head of Letters of Credit, RBI
- 3) **AI in Trade Finance– hype or a new reality?**



Geopolitics & Crisis and its impact on Trade Finance

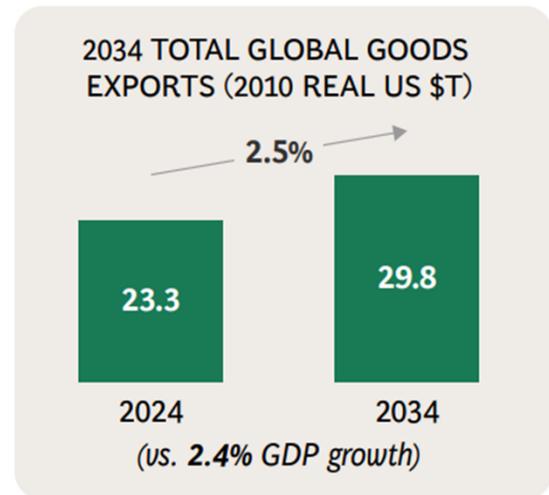
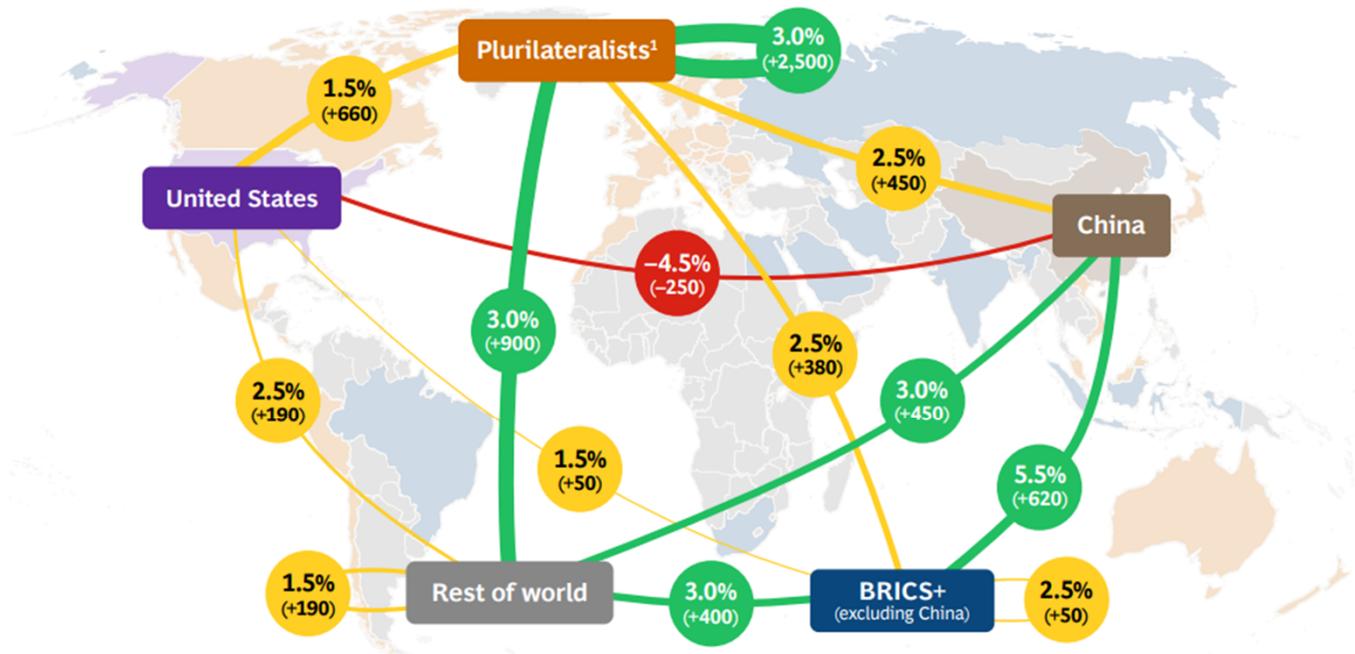
- **Covid-19** pandemic 2020 - ...
- **Russia Invasion** 2022 - ...
- **US Tariffs** 2025 - ...
- **Hot Iran conflict** 2026...

Uncertainty vs. Risk



How Trade Flows Could Look in 2034 in a Patchwork Scenario

ESTIMATED CHANGE IN TRADE OF GOODS, (2034 VS. 2024, REAL 2010 US \$B)



Line color represents total global trade CAGR (%) from 2024 to 2034

- Red: <0%
- Yellow: 0–2.5%
- Green: >2.5%

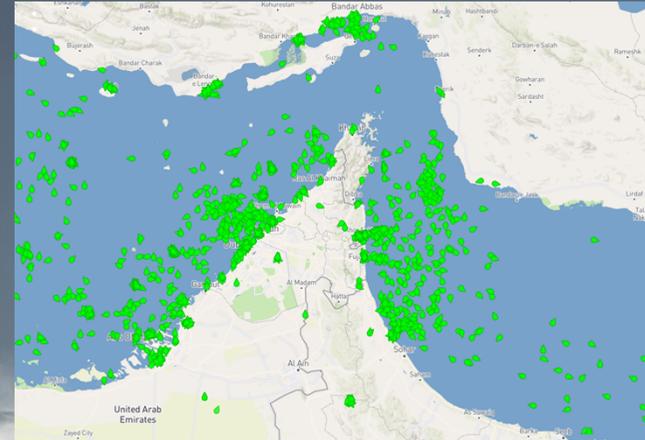
Line width and number in parentheses represent total change in trade flows 2034 vs 2024

Geopolitics and its impact on Trade Finance

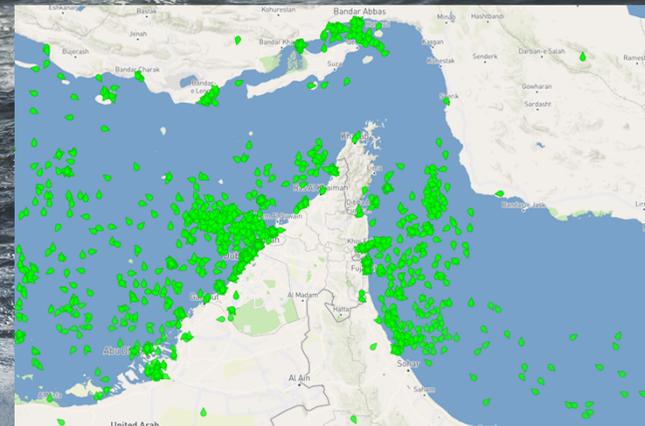
At risk:

- Commercial undertakings
- Supply contracts
- Trade agreements (closing of positions)
- Pricing
- Insurance coverage
- Demurrage Fees
- Documentation (Discrepancy risk)

Strait of Hormuz
16.03.2026



19.03.2026:



Geopolitics and its impact on Trade Finance

- ❖ International trade is done by **ocean vessels**.
- ❖ Local conflicts / **geography** directly impact real economy.
- ❖ Large **carriers adjusted** their shipping.

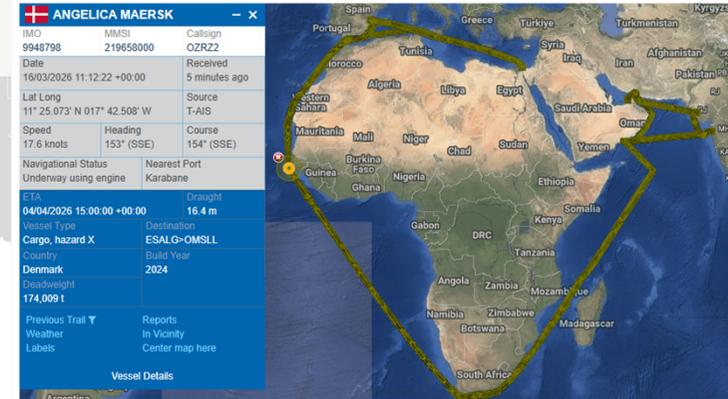
Some links:

- ❖ [Red Sea / Gulf of Aden situation | Maersk](#)
- ❖ [Trade Asia to Red Sea | MSC](#)
- ❖ [CMA CGM | NEWSROOM](#)
- ❖ [Live Ticker: Upper Gulf & Middle East Situation - Hapag-Lloyd](#)



© MSC (19.03.2026)

Angelica Maersk (screenshot from 16.03.2026).



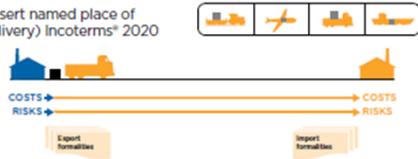
Disruptions are not new, international trade has mechanism to cope and adapt.

Other historic examples:

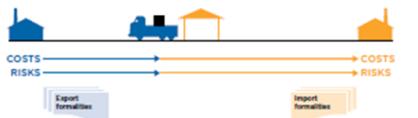
- Anglo-Dutch wars (17th and 18th century), and
- Yom Kippur War (1973).

RULES FOR ANY MODE OR MODES OF TRANSPORT

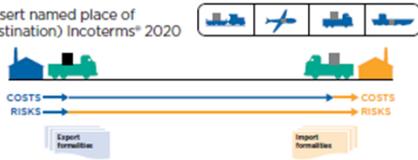
EXW Ex Works
(Insert named place of delivery) Incoterms® 2020



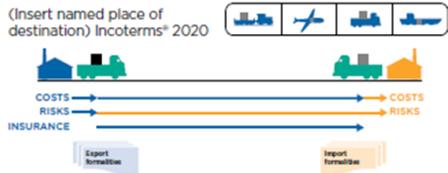
FCA Free Carrier
(Insert named place of delivery) Incoterms® 2020



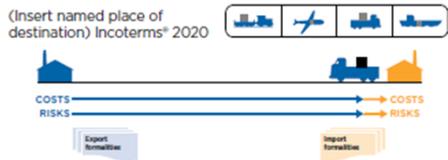
CPT Carriage Paid To
(Insert named place of destination) Incoterms® 2020



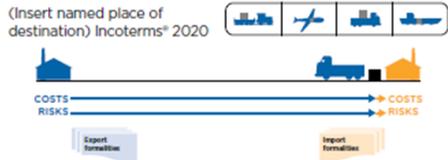
CIP Carriage and Insurance Paid To
(Insert named place of destination) Incoterms® 2020



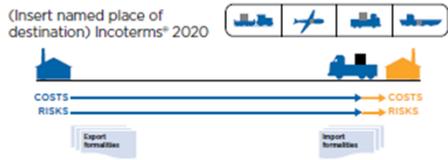
DAP Delivered at Place
(Insert named place of destination) Incoterms® 2020



DDP Delivered Duty Paid
(Insert named place of destination) Incoterms® 2020

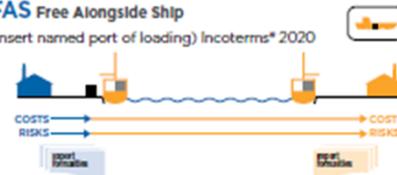


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RULES FOR SEA AND INLAND WATERWAY TRANSPORT

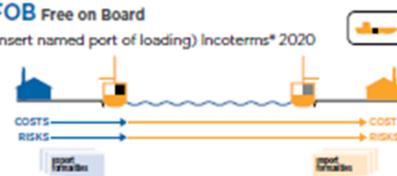
FAS Free Alongside Ship
(Insert named port of loading) Incoterms® 2020



CFR Cost and Freight
(Insert named port of destination) Incoterms® 2020



FOB Free on Board
(Insert named port of loading) Incoterms® 2020



CIF Cost, Insurance and Freight
(Insert named port of destination) Incoterms® 2020



[Incoterms® 2020 practical free wallchart | ICC Knowledge 2 Go - International Chamber of Commerce \(iccwbo.org\)](https://www.iccwbo.org/knowledge/incoterms/incoterms-2020-practical-free-wallchart/)

For an overview on the history of Incoterms see: [Incoterms® Rules history - ICC - International Chamber of Commerce \(iccwbo.org\)](https://www.iccwbo.org/knowledge/incoterms/incoterms-rules-history/)



Uncertainty and World Trade

- ❖ Current **uncertainties** will **convert to risk**.
- ❖ Exporters and importers can **hedge specific risks**.
- ❖ Geopolitical shocks will impact and even **stop trade flows**.
- ❖ Market participants are **pausing and observing**.
- ❖ **Differences** in regions and dynamics.

Our conclusion: Trade will not stop, only change.

Table 1: Merchandise trade volume and GDP growth, 2022-2027

Annual % change

	Historical data				Baseline forecast		High energy price scenario	
	2022	2023	2024	2025	2026	2027	2026	2027
World Trade ^a	2.3	-0.9	2.7	4.6	1.9	2.6	1.4	2.8
Exports								
North America	4.0	3.5	2.2	3.1	1.4	2.7	1.1	2.4
South America ^b	3.1	2.4	5.9	3.2	3.5	2.5	3.5	2.3
Europe	2.2	-2.9	-1.9	-0.5	0.5	1.9	-0.6	2.6
CIS ^c	-2.2	-4.0	4.7	3.0	1.3	-0.5	2.4	-0.2
Africa	-2.4	5.8	-2.0	10.3	1.2	2.2	1.0	2.0
Middle East	3.8	7.6	4.6	12.9	0.6	2.6	-0.1	2.4
Asia	0.4	0.2	8.3	9.5	3.5	3.2	3.3	3.5
Imports								
North America	5.7	-2.0	4.6	3.1	0.3	3.2	0.2	3.2
South America ^b	3.7	-3.9	5.9	10.4	2.5	3.4	2.7	3.6
Europe	4.5	-4.9	-2.0	2.1	1.3	1.9	0.3	2.3
CIS ^c	-6.0	18.1	5.1	2.7	-2.0	0.1	1.4	-3.2
Africa	6.2	2.8	1.5	8.7	3.2	3.7	4.2	3.2
Middle East	11.3	8.6	12.1	10.4	1.0	3.0	2.0	2.7
Asia	-0.8	-0.7	4.8	6.0	3.3	3.1	2.6	3.2
GDP at market exchange rates								
World	3.4	2.9	2.9	2.9	2.8	2.8	2.5	2.8
North America	2.7	2.9	2.7	2.0	2.3	2.0	2.5	2.1
South America ^b	4.3	2.0	2.5	3.0	2.4	2.9	2.4	2.7
Europe	3.7	0.7	1.2	1.7	1.6	1.8	0.4	1.8
CIS ^c	-0.1	4.4	4.6	2.1	1.8	1.9	1.9	1.5
Africa	4.1	3.2	3.3	4.2	4.3	4.4	4.5	4.2
Middle East	7.5	2.2	2.1	2.3	3.3	3.6	2.9	3.4
Asia	3.4	4.5	4.0	4.3	3.9	3.7	3.1	4.2

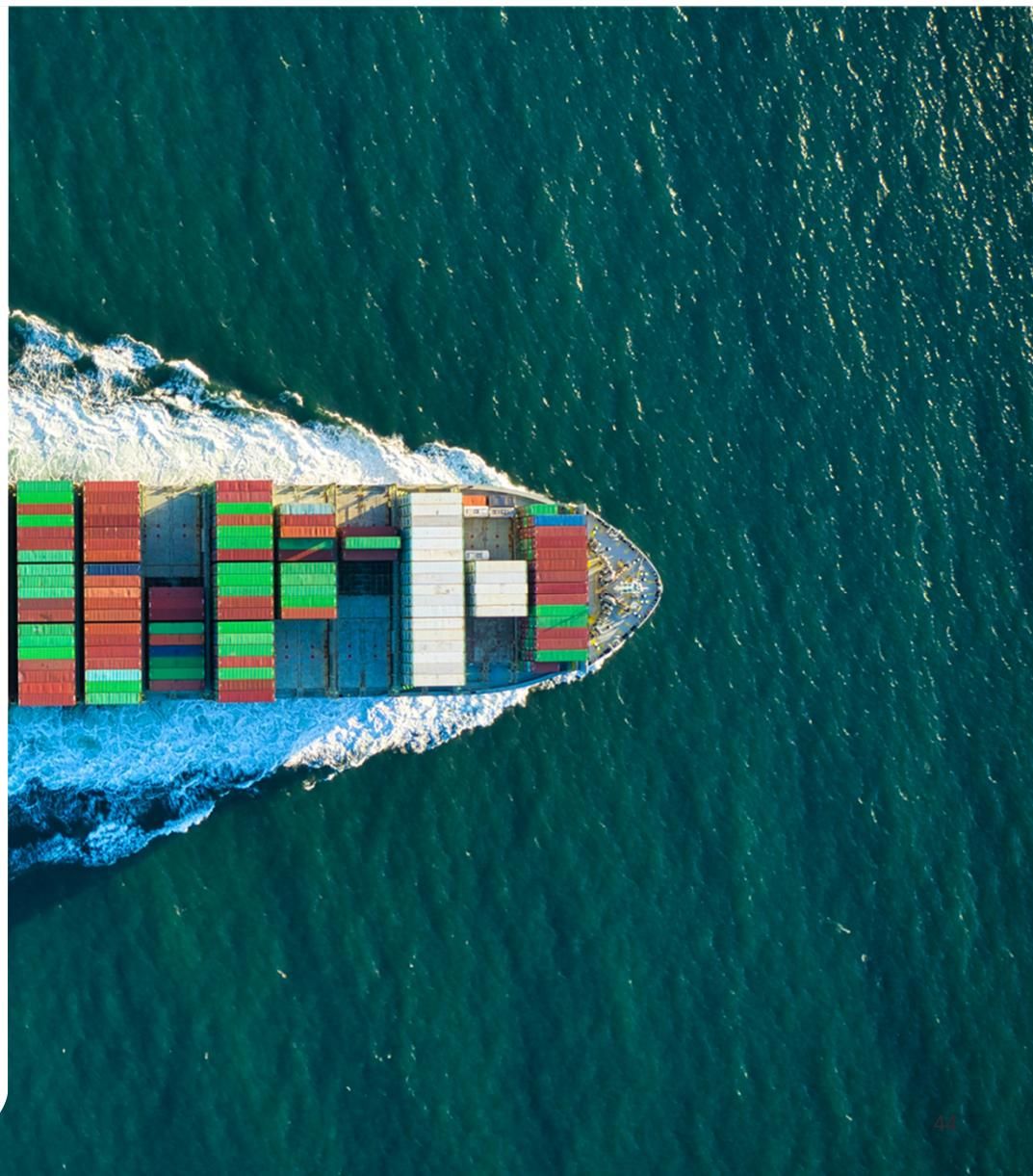
[WTO | 2026 News items - Middle East conflict weighs further on slowing trade outlook](#) (19.03.2026)

What's up in Trade Finance | Agenda

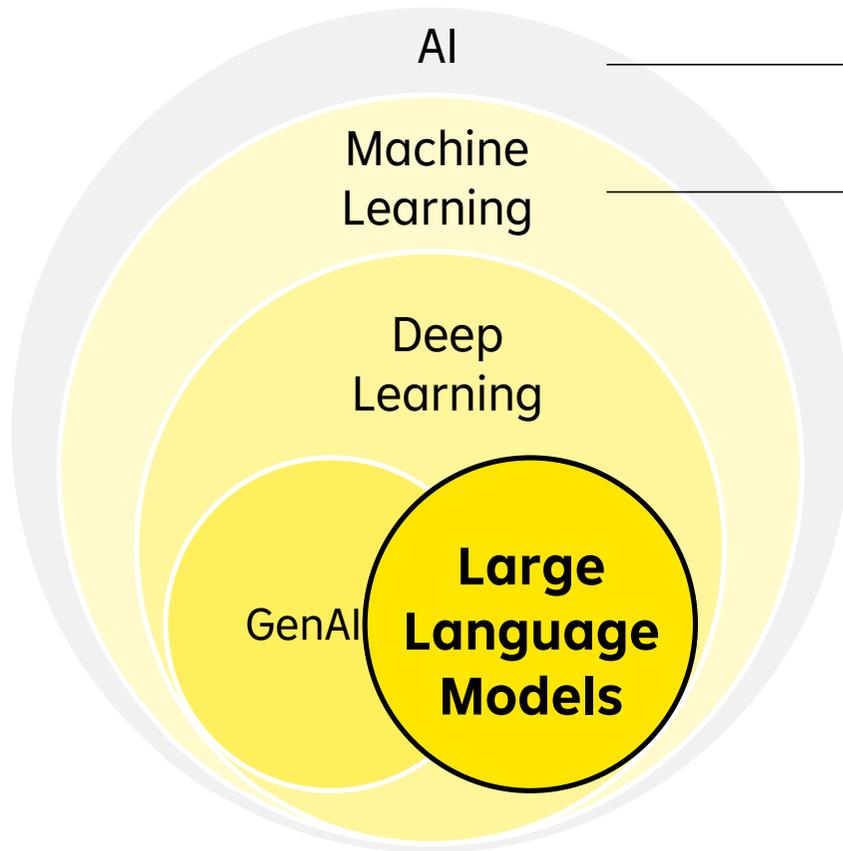
- 1) **RBI Trade Finance & Priorities**
- 2) **We don't have a crystal ball but...**
- 3) **AI in Trade Finance– hype or a new reality?**

Mark Shenouda, Head TF Portfolio Management & Financings, RBI

Werner Klapka, Product Owner Trade Finance IT Stream, RBI



Evolution of AI



Artificial Intelligence (AI) refers to the simulation of human intelligence by machines.

Machine Learning (ML) is a subset of AI focused on training algorithms to improve performance.

AI's Impact on Banking:

- **Efficiency:** AI streamlines operations, reducing costs and processing times.
- **Personalization:** AI enables tailored banking experiences, enhancing customer satisfaction.
- **Risk Management:** AI improves risk assessment and fraud prevention.
- **Compliance:** AI aids in regulatory compliance and reporting.

Agentic AI in Trade Finance

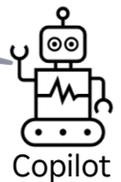
"How will agentic AI change the way of working in trade finance department of an Austrian bank?"



Agentic AI will **materially change** how a trade finance department in an Austrian bank operates, but in a very specific, regulated, and incremental way. **It won't replace bankers; it will re-orchestrate work, shifting teams from document handling and follow-ups to risk judgement, client structuring, and exception management.**

Agents can:

- Observe events (incoming documents, SWIFT messages, shipment updates)
- Decide next steps based on rules, policies, and learned patterns
- Act by triggering workflows, drafting messages, raising alerts, or requesting human approval



Agentic AI in Trade Finance: concrete use-cases from Copilot

1) Letters of Credit (LCs)

Agentic behavior

- One agent monitors document receipt
- Another checks discrepancies vs UCP 600 + bank policy
- A third prepares discrepancy notices and settlement instructions

Result

- ✓ 60–80% of documentary checks handled straight-through
- ✓ Human review focused on *material* discrepancies

2) Guarantees & Standbys

Agentic behavior

- Agent tracks expiry dates, claims, and counter-guarantees
- Automatically escalates high-risk jurisdictions or beneficiaries
- Drafts claim assessments for legal/compliance review

Result

- ✓ Fewer missed expiries or claim windows

3) AML & sanctions

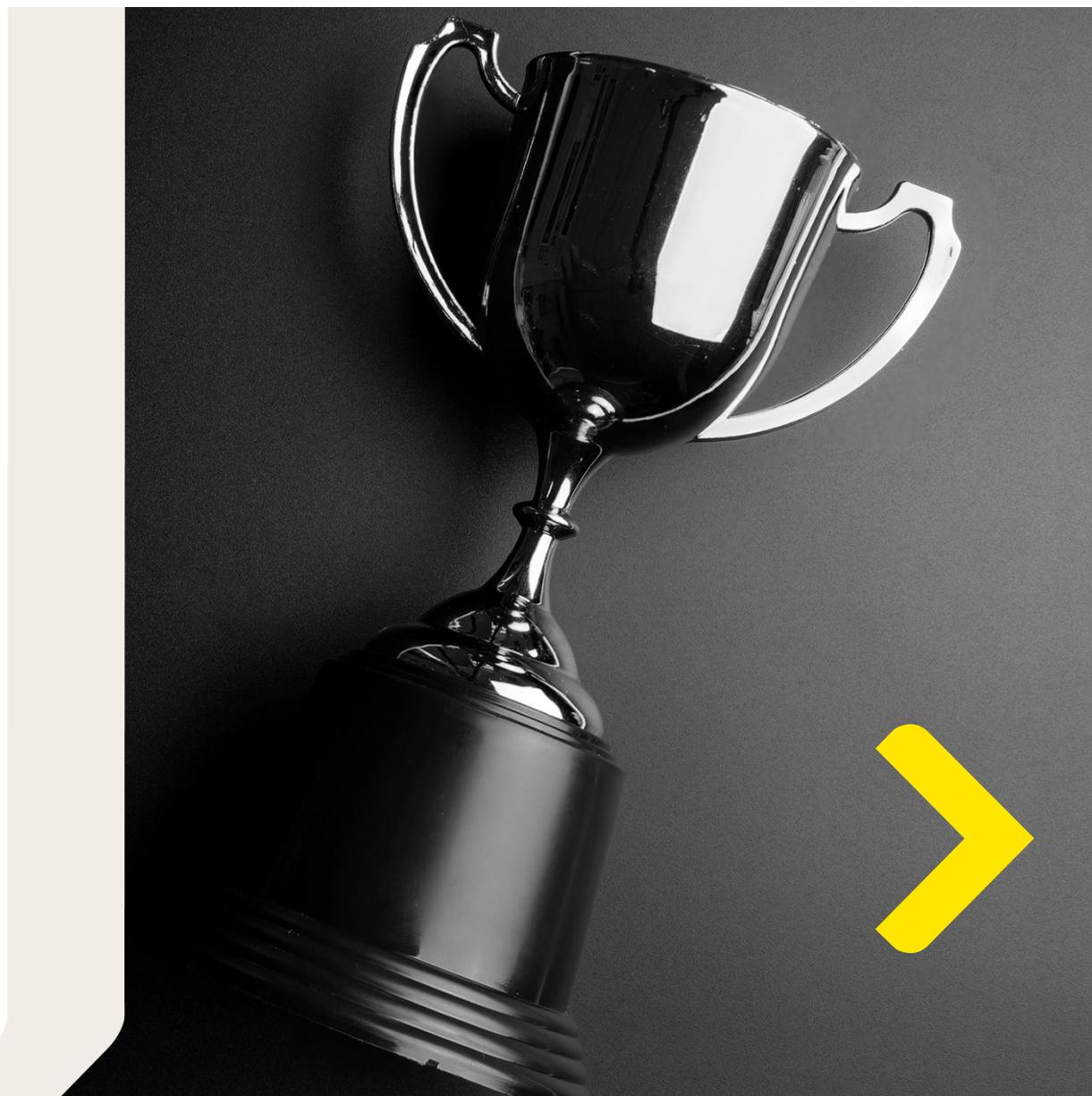
Agentic AI will

- Continuously cross-check parties, vessels, ports, and goods
- Re-screen when rules change (e.g. new EU sanctions packages)

Result

- ✓ Compliance moves from batch checks to *continuous monitoring*
- ✓ Less "false positives"

Success Story
AI Use Cases in Trade Finance



AI SWIFT Screener

Recognition

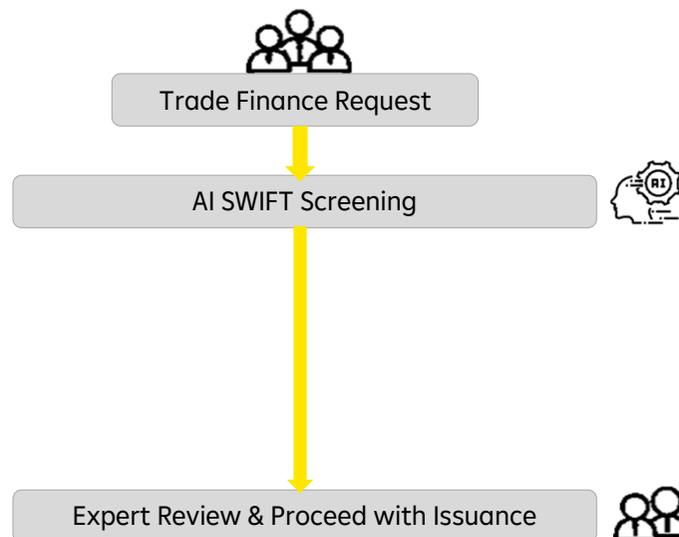
Reuse potential

- ✓ Winner: RBI "Fridays for Innovation"
- ✓ Nomination: RBI CIB Awards



Pain Points

- High manual effort
- Longer processing time
- Repetitive documentation task
- Inconsistent documentation
- Operational risk



Efficiency Gain

- ✓ Automated screening documentation
- ✓ Consistent audit ready documentation
- ✓ Reduced manual workload
- ✓ Eliminated repetitive tasks
- ✓ Reduced operational risk



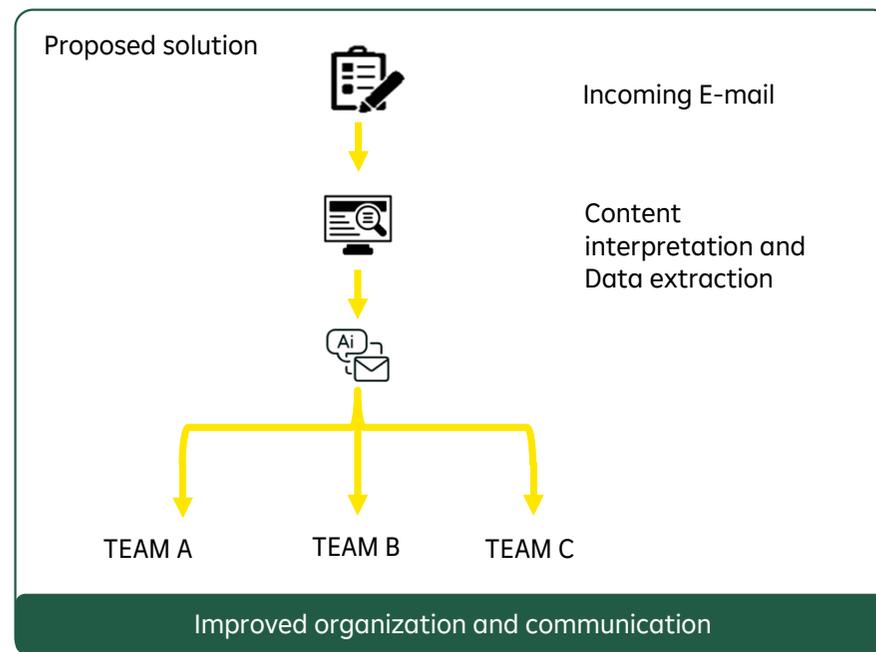
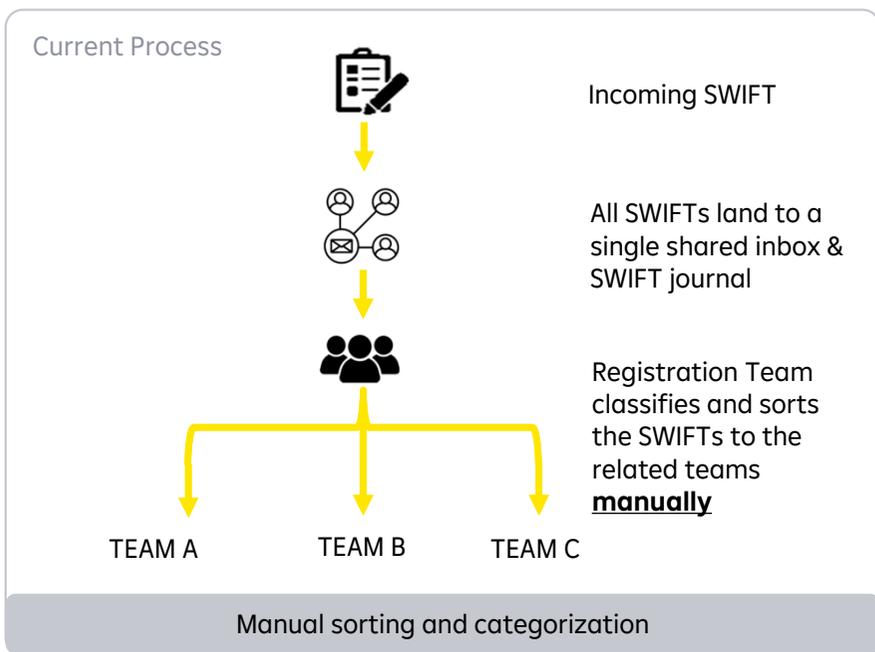
Success Story - Workload SWIFT



Trade Finance **SWIFT** Classification and Distribution

Focused on automating SWIFT classification, content analysis, and distribution to the respective team in Trade Finance department

Currently all SWIFTs are directed to a single Trade Finance inbox & SWIFT journal, requiring the registration team to manually sort and categorize them based on the relevant product teams. This manual process is time-consuming, leading to delays in handling customer requests.



E-Mail Data Extraction - is currently in progress

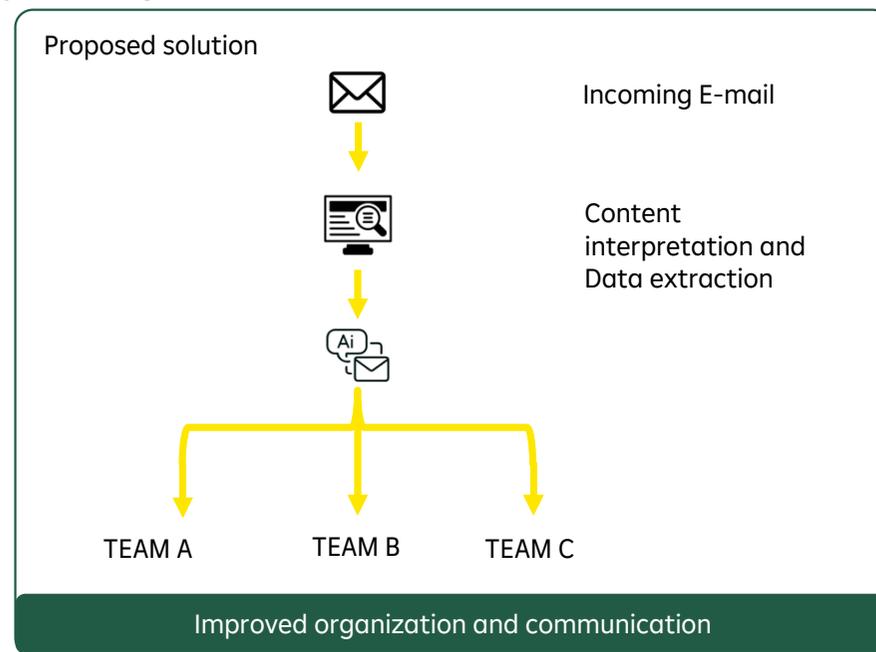
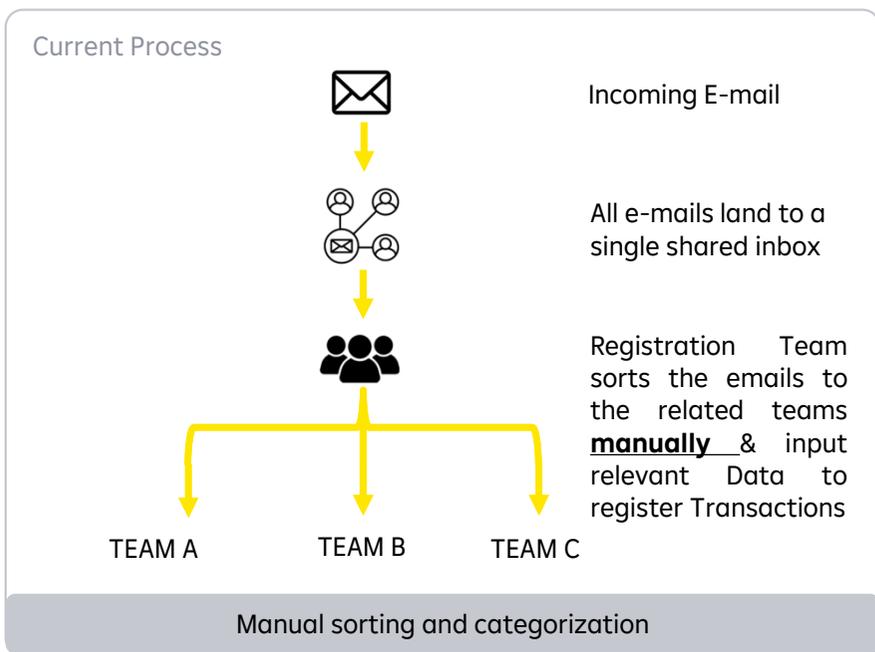
aiming for full automation of email classification



Trade Finance **E-Mail** Data Extraction

Focused on automating email classification, content analysis, and data extraction for the Trade Finance department

Currently all emails are directed to a single Trade Finance inbox, requiring the registration team to manually sort and categorize them based on the relevant product teams. This manual process is time-consuming, leading to delays in handling customer requests.



AI is a game changer, but not a silver bullet!





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Closing of 2nd Day

Susanne Prager

Head of Cash Management, RBI