



GROUP

SECURITY

**SAFEGUARDING OUR ELECTRONIC
COMMUNICATION**

RBI takes protecting the exchange of information via email seriously. **As of 15th October 2020, all email communication with externals will be transmitted exclusively via secure and encrypted channels by enforcing Transport Layer Security (TLS 1.2 and above).**

To ensure no interruption of email communication between RBI and recipients of your domain, your IT administrators may need to configure TLS on your email servers. Please forward this information to them. **In case your email servers are already fulfilling TLS requirements, no further action is needed.**

Please contact security@rbinternational.com in case you have further questions regarding this approach.

Technical Information

RBI will set up „TLS enforce“ on its email servers, which means that emails from RBI’s environment will only be delivered to your servers if a TLS connection is used.

The pre-requisites needed for TLS are:

- **TLS 1.2 (and above) is a must**
- Valid certificate on the email server
- TLS Ciphers configured

Please configure these settings by end of September to ensure continuity in email delivery and secure communication between RBI’s email servers and yours.